File Appendix Number: 1   LSR (488 byte) Record Layouts   Fixed Text

Name	Description	Start	End	Length	Field Definition
State Code	State of End User	1	2	2	PIC XX
CLEC ID	Code identifying the CLEC. Can be AECN, RSID, or CCNA.	3	6	4	PICX(04)
PON	Purchase Order Number	7	22	16	PIX(X)16
Version Number	Purchase Order Version Number	23	24	2	PIC XX
ACNA	Access Customer Name Abbreviation	25	28	4	PIC X(04)
Order Type	Indicates the type of order. Values:1=Resale, 2=UNE(Loop), 3=Rebundled(UNE Platform), 4=Other	29	29	1	PIC 9
Order Origin	Identifies how the order was received by Verizon. Values:E=EDI, EIF;M=Manual;W=WEB;C=CORBA	30	30	1	PIC X
Account Number	NPA, NNX, Line Number and CUS Code of Billing Telephone Number	31	43	13	PIC X(13)
Flowthrough Candidate Indicator	Indicates order is candidate for Flowthrough process(1) or Not (2-5)	44	44	1	PIC 9
REQTYPE	Type of Request by service(I.e. Loop, Loop w/Number Portability)	45	46	2	PIC XX
Activity Code	Describes the request's activity(I.e. New, Change, Disconnect, Etc…)	47	47	1	PIC X
Receipt Date	Date when request was received by Verizon	48	55	8	PIC 9(08)
Receipt Time	Time when request was received by Verizon	56	59	4	PIC 9999
Svc Ord Classification	Service Order Classification identifies the order as POTS or Specials. Values:0=POTS, 1=Specials, 2=Complex	60	60	1	PIC X
Number of Lines	Number of Lines on the Request	61	64	4	PIC 9999
Flowthrough Indicator	Indicates if order flowed through the systems.'Y'=Yes, 'N'=No	65	65	1	PIC X
Confirmation Method	What method was used to send the order confirmation notice. Values:E=EDI;M=Manual;W=WEB	66	66	1	PIC X
SO Type	Service Order Type indicates the order is Simple or Complex. Values:0=Simple, 1=Complex, 2=Centrex	67	67	1	PIC 9
Confirm Service Order Rep ID	ID of Rep processing the order	68	76	9	PIC X(09)
Confirm Rep Location	The Service Center of the Rep processing the Order.	77	80	4	PIC X(04)
Confirmation Date 1	Date Order Confirmation Notice was sent.	81	88	8	PIC 9(08)
Confirmation Time 1	Time Order Confirmation Notice was sent.	89	92	4	PIC 9(4)
Confirmation Date Last	Date last order confirmation notice was sent.	93	100	8	PIC 9(08)
Confirmation Time Last	Time last order confirmation notice was sent.	101	104	4	PIC 9(4)
Confirm_CNT	Confirmation Count. Total number sent for LSR	105	106	2	PIC 99
Confirm-Response Time	Confirmation Response Time based on 1st confirmation. Elapsed in minutes	107	112	6	PIC 9(06)
On Time Confirm	Indicates if the confirmation was on time. 'Y'=On Time, 'N'= not on time	113	113	1	PIC X
Reject Method	What method was used to send the query.	114	114	1	PIC X
Reject Service Order Rep ID	ID of Rep processing the order	115	123	9	PIC X(09)
Reject Rep Location	The Service Center of the Rep processing the Order.	124	127	4	PIC X(04)
Reject Date 1	Date order was queried.	128	135	8	PIC 9(08)
Reject Time 1	Time order was queried.	136	139	4	PIC 9(4)
Reject Date Last	Date order was queried.	140	147	8	PIC 9(08)
Reject Time Last	Time order was queried.	148	151	4	PIC 9(4)
Reject-CNT	Reject Count. Total number sent for LSR	152	153	2	PIC 99
Reject Response Time	Reject Response Time based on 1st reject. Elapsed in minutes	154	159	6	PIC 9(06)
On-Time-Reject	Indicates if the Reject was on time. 'Y'=On Time, 'N'=not on time	160	160	1	PIC X
Service Order Number	Service Order Number from SOP completed order.	161	170	10	PIC X(10)
Service Order Number	Service Order Number from SOP completed order.	171	180	10	PIC X(10)
Service Order Number	Service Order Number from SOP completed order.	181	190	10	PIC X(10)
SO-CNT	Total of SOP and/or CRIS service orders	191	192	2	PIC 99
SOP Completion Date 1	Date 1rst order was completed in the SOP system.	193	200	8	PIC 9(08)
SOP Completetion Time 1	Time 1rst order was completed in the SOP system.	201	204	4	PIC 9(4)

File Appendix Number:　　**1**　　**LSR (488 byte) Record Layouts**　　　　　　　　　　**Fixed Text**

Name	Description	Start	End	Length	Field Definition
SOP Completion Date Last	Date 1rst order was completed in the SOP system.	205	212	8	PIC 9(08)
SOP Completion Time Last	Time 1rst order was completed in the SOP system.	213	216	4	PIC 9(4)
CRIS Completion Date 1	Date 1rst order was completed in the CRIS system.	217	224	8	PIC 9(08)
CRIS Completion Time 1	Time 1rst order was completed in the CRIS system.	225	228	4	PIC 9(4)
CRIS Completion Date last	Date last order was completed in the CRIS system.	229	236	8	PIC 9(08)
CRIS Completion Time Last	Time last order was completed in the CRIS system.	237	240	4	PIC 9(4)
Notification Service Order Rep Id	ID of Rep processing the order	241	249	9	PIC X(09)
Notification Rep Location	The Service Center of the Rep processing the Order.	250	253	4	PIC X(04)
Notification Date 1	Date 1rst Completion Notification was sent to customer.	254	261	8	PIC 9(08)
Notification Time 1	Time 1rst Completion Notification was sent to customer.	262	265	4	PIC 9(4)
Notification Date Last	Date Last Completion notification was sent to customer.	266	273	8	PIC 9(08)
Notification Time Last	Time Last Completion Notification was sent to customer.	274	277	4	PIC 9(4)
Notification-CNT	Notification Count	278	279	2	PIC 99
Notification Response Time	Elapsed Response Time. Elapsed in minutes	280	285	6	PIC 9(06)
On Time Notification	Response of CRIS completion notice	286	286	1	PIC X
SOP Notification Service Order Rep Id	ID of Rep processing the order	287	295	9	PIC X(09)
SOP Notification Rep Location	The Service Center of the Rep processing the Order.	296	299	4	PIC X(04)
SOP Notification Date 1	Date 1rst Completion Notification was sent to customer.	300	307	8	PIC 9(08)
SOP Notification Time 1	Time 1rst Completion Notification was sent to customer.	308	311	4	PIC 9(4)
SOP Notification Date Last	Date Last Completion notification was sent to customer.	312	319	8	PIC 9(08)
SOP Notification Time Last	Time Last Completion Notification was sent to customer.	320	323	4	PIC 9(4)
SOP Notification-CNT	Notification Count	324	325	2	PIC 99
SOP Notification Response Time	SOP Notification Response time. Time elapsed in minutes	326	331	6	PIC 9(06)
SOP On Time Notification	Indicates if service order On time. 'Y=Yes, 'N'=No	332	332	1	PIC X
Process Date	Process date of last changes to LSR	333	340	8	PIC 9(08)
Submit Updated	Indicates LSR was created. 'X'=event occurred	341	341	1	PIC X(06)
Confirm Updated	Indicates Confirmation was created. 'X'=event occurred	342	342	1	PIC X(06)
Reject Updated	Indicates Reject notice was created. 'X'=event occurred	343	343	1	PIC X(06)
Notify Updated	Indicates Cris notification was created. 'X'=event occurred	344	344	1	PIC X(06)
SOP Notify Updated	Indicates Service order was created. 'X'=event occurred	345	345	1	PIC X(06)
Special Exclusion Indicator	Included if LSR is to be excluded form metric calculationA'=Omit-OR1-OR2, 'B'=pmit-OR1-OR2-LVL2,'F'=OMIT-OR1-OR2-LVL2-FCC, 'R'=OMIT-Retail-Act,'Z'=OMIT-Test-Acct	346	346	1	PIC X(01)
Initial POT-Spcl-Ind	Initial Request Manager/DCAS initiator changed. Internal use not used in any metric calculation.	347	347	1	PIC X
Initial Flowthru Ind	Initial Request Manager/DCAS initiator changed. Internal use not used in any metric calculation.	348	348	1	PIC X
Initial-Lines-Num	Initial Request Manager/DCAS initiator changed. Internal use not used in any metric calculation.	349	352	4	PIC 9999
Initital-Conf-OnTime	Initial Request Manager/DCAS initiator changed. Internal use not used in any metric calculation.	353	353	1	PIC X
Initial-RJCT-OnTime	Initial Request Manager/DCAS initiator changed. Internal use not used in any metric calculation.	354	354	1	PIC X
CLEC LSR Create Date	Date LSR was created by CLEC	355	362	8	PIC 9(08)
CLEC LSR Create Time	Time LSR was created by CLEC. LSR-Create-HH, LSR Create-MM	363	366	4	PIC 9(4)
CUST-Desired Due Date	Customer Desired due date derived from LSR field	367	374	8	PIC 9(08)
Desired Frame Due Time	Customer Desired frame due time derived from LSR field. LSR-Create-HH, LSR Create-MM	375	378	4	PIC 9(4)
AECN-RSID ID	CLEC assigned ID	379	382	4	PIC X(04)
UNE Svc Type	Type of service order. 01=INP, 02=LNP, 03=INP hot cut, 04=LNP hot cut, 05=Loop, 06=Platform, 07=Rebundle, 08=Others	383	384	2	PIC XX

File Appendix Number: 1   LSR (488 byte) Record Layouts   Fixed Text

Name	Description	Start	End	Length	Field Definition
Supp Reason Ind	Supp reason Indicator. Values 01=Cancel, 02=Due Date Change, 03=Other	385	386	2	PIC XX
LSR Format Ind	Indicates the format of the submitted LSR. 'Y'=LSR format, 'Z'=Non LSR format	387	387	1	PIC X
LSR Release Number	Identifies the LSR OBF release. 0002=LSOG2, 0004=LSOG4.	388	391	4	PIC X(4)
Project ID	Identifies the project number which is requested and associated on the LSR	392	403	12	PIC X(12)
Pre-Qualified Complex Indicator	PreQualified complex indicator for loop qualification. Values in this field are associated with LSOG2. Valid Values 'Qual', 'notqual'	404	410	7	PIC X(07)
Loop Qual	PreQualified complex indicator for loop qualification. Values in this field are associated with LSOG4. Valid Values 'C'=Complete, 'R'=Required	411	411	1	PIC X(01)
EDI-NETLINK IND	Indicates NETLINK transactions. Used for PA, DE, DC, MD, VA, NJ, WV only to identify NETLINK transactions. For MA, NH, RI, NY, ME, VT transaction , use Order Origin value 'E'.	412	412	2	PIC X(01)
Confirm Due Date Sent Back	Confirmed Due Date returned to CLEC.	413	420	8	PIC 9(08)
Confirm Frame Due Time	Confirmed Frame Due Time on LSCR	421	426	6	PIC X(06)
Confirm RSID CLEC	RSID - CLEC on LSCR.	427	430	4	PIC X(04)
Confirm Special Complex Ind	Identifies if the service requested is special or complex. 2-Wire-Digital ='A', 2-Wire-xDSL='B', Specials-DS0='C', Specials-DS1='D', Specials-DS3='E', Others-All=' '	431	431	1	PIC X(01)
Filler		432	436	5	PIC X(05)
Filler		437	444	8	PIC X(14)
Filler		445	450	6	PIC X(06)
Reject RSID CLEC	RSID of CLEC on Reject	451	454	4	PIC X(04)
Reject Special Complex Ind	Identifies if the service requested is special or complex. 2-Wire-Digital ='A', 2-Wire-xDSL='B', Specials-DS0='C', Specials-DS1='D', Specials-DS3='E', Others-All=' '	455	455	1	PIC X(01)
PO-8-01 Ontime Ind	Interim use for calculation of PO-8-01 in NJ. 'Y'=Yes, 'N'=NO	456	459	5	PIC X(05)
FILLER	FILLER	457	459	4	PIC X(04)
Sop Compl Ontime Ind3	Provision completion Notice on time indicator within 3 bus days. 'Y'=YES, 'N'=NO	460	460	1	PIC X(05)
SOP to CRIS Elapsed Time	Provision completion Notice to Billing Completion Notice on time indicator. Elapsed Time-HH, Time-MM.	461	466	6	PIC 9(06)
SOP to CRIS Ontime Indicator 1	Provision completion Notice to Billing Completion Notice on time indicator within 1 bus days. 'Y'=YES, 'N'=NO	467	467	1	PIC X
SOP to CRIS Ontime Indicator 5	Provision completion Notice to Billing Completion Notice on time indicator within 5 bus days. 'Y'=YES, 'N'=NO	468	468	1	PIC X
SOP to CRIS Ontime Indicator 3	Provision completion Notice to Billing Completion Notice on time indicator within 3 bus days. 'Y'=YES, 'N'=NO	469	469	1	PIC X
SOP Elapsed Business Days	Number of business days for Provisioning completion to CRIS completion	470	471	2	PIC 99
PCN to BCN Ontime Indicator 2	Provision completion Notice to Billing Completion Notice on time indicator within 2 bus days. 'Y'=YES, 'N'=NO	472	472	1	PIC X
Confirm Elapsed Business Days	Number of business days from receipt of LSR to confirmation. Elapsed Time-HH, Time-MM.	473	474	2	PIC 99
Confirm Reject Ontime Indicator 3	Confirmation and Reject notice on time indicator within 3 business days.	475	475	1	PIC X
NC Code	Network channel code from LSR	476	479	4	PIC X(04)
SECNCI Code	Secondary network channel code from LSR	480	488	9	PIC X(09)

File Appendix Number: 2   Acknowledgements (ACK)   Fixed Text

Name	Description	Start	End	Length	Field Definition
State	State	2	4	2	varchar (2)
CLEC	CLEC	8	12	4	varchar(4)
PON	PON Number	14	31	16	varchar(16)
Rec Date and Time	Date and Time LSR received. =HHMM	32	50	18	datetime
ACK Date and Time	Date and Time of Acknowledgement. =HHMM	52	64	12	datetime
Positive	Positive notation if acknowledgement received. 'Y'=accepted, 'N'= received could not be accepted	66	73	1	varchar2(1)
Ontime Hour	Indicates hour on time 'Y'=Yes, 'N'=No	76	86	1	varchar2(1)
Ontime Day	Indicates day on time 'Y'=Yes, 'N'=No	90	99	1	varchar2(1)
Order Type	Indicates the type of order. 1=Resale, 2=UNE (Loop), 3=Rebndled (UNE Platform), 4=Other	104	113	1	number

File Appendix Number: **3**   **Access Service Request (ASR)**   **Excel**

Name	Description	Start	End	Length	Field Definition
STATE	USE THE 5TH AND 6TH CHARACTERS FROM ACTL	1	0	0	VARCHAR2(2)
ACTIVITY_DATE	ACTIVITY DATE IN YYYYMMDD FORMAT	2	0	0	NUMBER(8)
ACTIVITY_DT	IF ACTIVITY TYPE:C = ASR CLOSED (NOT USED) F= FOC_DT N = NEW ASR RCVD_DT O = QUERY START_DT Q = QUERY CLOSED (NOT USED) S = SUPP RCVD_DT	3	0	0	DATE
ACTIVITY_TYPE	REC_IDC = ASR CLOSED (NOT USED) F = FOC SENTN = NEW ASR CREATED IN CAFÉO = QUERY OPENEDQ = QUERY CLOSED S = SUPPLEMENTAL ASR RECEIVED	4	0	0	DATE
ACTIVITY_INTERVAL	FOR C2C METRICS: THE AMOUNT OF TIME (EXPRESSED IN HOURS AND MINUTES) BETWEEN THE DATE THE FOC/QUERY WAS SENT BACK TO THE CUSTOMER AND THE MEASURED DATE.	5	0	0	NUMBER
ACTIVITY_INTERVAL_MRG	FOR MERGER METRICS:THE AMOUNT OF TIME (EXPRESSED IN HOURS AND MINUTES) BETWEEN THE DATE THE FOC/QUERY WAS SENT BACK TO THE CUSTOMER AND THE MEASURED DATE.	6	0	0	NUMBER`
ORDER_TYPE	DS0, DS1, DS3 OR OTH BASED ON LOOKUP IN "SPL_ORDER_TYPE" TABLE FOR NC(1, 2)	7	0	0	VARCHAR2(3)
CUSTOMER_CODE	CCNA	8	0	0	VARCHAR2(4)
PON	PURCHASE ORDER NUMBER	9	0	0	VARCHAR2(16)
PON_VERSION	NOT USED	10	0	0	VARCHAR2(16)
ACT	ACTIVITY TYPES 'N', 'C',' D'	11	0	0	VARCHAR2(1)
ACNA	ACCESS CUSTOMER NAME ABBREVIATION	12	0	0	VARCHAR2(4)
CCNA	CUSTOMER CARRIER NAME ABBREVIATION	13	0	0	VARCHAR2(4)
MONTH	MONTH OF ACTIVITY_DATE	14	0	0	NUMBER(6)
ASR_SIZE	QTY	15	0	0	NUMBER
ASR_CREATE_DATE	DATE WHEN CUSTOMER CREATED THE ASR (CR_DT)	16	0	0	DATE
ASR_RECEIVED	DATE WHEN VZ RECEIVED THE ASR (RCVD_DT)	17	0	0	DATE
SUP_ASR_FOR_DATE	DATE WHEN SUPPLEMENT ASR WAS RECEIVED (SUPP_RCVD_DT)	18	0	0	DATE
MEASURED_DATE	SUPP_RCVD_DT.IF NO SUPP, THEN USE RCVD_DT ON ASR	19	0	0	DATE
FOC_RETURN_DATE	DATE WHEN MOST RECENT FIRM ORDER CONFIRMATION WAS ISSUED	20	0	0	DATE
ASR_QUERY_START_DATE	DATE WHEN A QUERY WAS ISSUED (QUERY START_DT)	21	0	0	DATE
ASR_QUERY_STOPDATE	DATE WHEN A RESPONSE WAS RECEIVED FROM A QUERY (QUERY STOP_DT)	22	0	0	DATE
OFFERED_DUE_DATE	DUE DATE	23	0	0	DATE
CDDD	CUSTOMER DESIRED DUE DATE	24	0	0	DATE
ACTL	ACCESS CUSTOMER TERMINAL LOCATION	25	0	0	VARCHAR2(11)
ECCKT	EXCHANGE COMPANY CIRCUIT ID	26	0	0	VARCHAR2(53)
NC	NETWORK CHANNEL	27	0	0	VARCHAR2(4)
MANUAL_YN	'Y' IF MANUAL ASR'N' OTHERWISE	28	0	0	VARCHAR2(1)
SUPP_TYPE	1. TYPE OF SUPPLEMENT RECEIVED: CANCELNEW DUE DATEOTHER, CHANGE TO CONFIRMED REQUESTCORRECTION TO A REQUEST NOT YET CONFIRMED	29	0	0	VARCHAR2(1)
FACILITIES_CHECK	'Y' TO INDICATE THAT FACILITIES CHECK IS REQUIRED	30	0	0	VARCHAR2(1)
ORDER_STATUS	IF SUPP TYPE = 1, THEN ORDER STATUS = 'C' FOR CANCELLED	31	0	0	VARCHAR2(1)

File Appendix Number: **4**   **Trunking Filter Data**   **Excel**

Name	Description	Start	End	Length	Field Definition
KEY_ID	UNIQUE IDENTIFIER USED INTERNALLY TO ED	1			
STATE	INDICATES THE STATE, BASED ON WFA/C ZLOC(5, 2)	2			
SERVICE_TYPE	WILL HOLD ONE OF THE FOLLOWING VALUES (CLEC = T, RECIPROCAL = R, IEC = I) CALCULATED FROM THE CIRCUIT_ID AND ACNA FIELDS BASED ON THE FOLLOWING: CLEC CIRCUIT_ID (13, 1) = 'J' AND ACNA NOT = 'NYX' RECIPROCAL CIRCUIT_ID (13, 1) = 'J' AND ACNA = 'NYX' IEC	3			
MONTH	BASED ON WFA/C SYSTEM COMPLETION DATE (DDCRD)	4			
CUSTOMER_CODE	CALCULATED AS FOLLOWS: 1. IF TYPE = CLEC, USE ACNA 2. IF TYPE = RECIPROCAL, USE CCNA 3. IF TYPE = IEC, USE ACNA	5			
PON	PURCHASE ORDER NUMBER	6			
SERVICE_ORDER_NO	SERVICE ORDER NUMBER	7			
CIRCUIT_ID	CIRCUIT ID	8			
WFA_BASE_CLO	BASE_CLO (FIRST 9 CHARACTERS) (CIRCUIT LAYOUT ORDER)	9			
WFA_CCNA	CCNA	10			
WFA_ACNA	ACNA (ACCESS CUSTOMER NAME ABBREVIATION)	11			
WFA_DDOBJ	DUE DATE OBJECTIVE	12			
WFA_OFFERED_INTERVAL	WFA_DDOBJ MINUS SUP_ASR_FOR_DATE2	13			
WFA_DDCOMP	DUE DATE COMPLETION	14			
WFA_COMPLETED_INTERVAL	WFA_DDCOMP MINUS SUP_ASR_FOR_DATE2	15			
TOTAL_TIME	WFA_DDCOMP MINUS CLEC_ASR_CREATE_DATE	16			
WFA_MFC	DUE DATE MISSED FUNCTION CODE	17			
CNR_YN	CUSTOMER NOT READY INDICATOR. CONTAINS "Y" IF THE FIRST CHARACTER OF THE WFA MISSED FUNCTION CODE IS 'C' OR 'D'.	18			
NO_WFA_TRUNKS	INDICATES THE QUANTITY OF TRUNKS COMPLETED ON THE SERVICE ORDER, BASED ON WFA/C "NO_OF_ITEMS" FIELD.	19			
CLEC_ASR_CREATE_DATE	THE EARLIEST ASR CREATE DATE ON EITHER THE ORIGINAL ASR OR ANY SUPPLEMENTS	20			
BA_ASR_RECEIVED_DATE	DATE THE ASR WAS RECEIVED	21			
SUP_ASR_FOR_DATE	SUPPLEMENT ASR RECEIVED DATE	22			
MEASURED_DATE	CONTAINS SUP_ASR_FOR_DATE IF SUP_ASR_FOR_DATE < WFA_DDCOMP OTHERWISE CONTAINS BA_ASR_RECEIVED_DATE	23			
ASR_QUERY_START_DATE	DATE ASR QUERY BEGAN	24			
ASR_QUERY_STOP_DATE	DATE ASR QUERY STOPPED	25			
NO_OF_QUERIES	COUNT OF QUERIES ON ASR	26			
CREATE_QUERY_INTERVAL	DAYS ASR WAS IN QUERY STATUS	27			
NO_OF_SUP_ASRS	COUNT OF SUPPLEMENTS ON ASR	28			
NO_OF_FOC	COUNT OF FOC RECORDS ON ASR	29			
PROJECT_FIELD	CODE TO IDENTIFY THE PROJECT	30			
PROJECT_YN	CONTAINS "Y" IF PROJECT_FIELD IS NOT NULL, OTHERWISE "N"	31			
ASR_TRUNK_SIZE	QUANTITY OF TRUNKS ON ASR. CONTAINS THE MAXIMUM NUMBER OF TRUNKS SHOWN ON THE ORIGINAL ASR AND ANY OF ITS SUPPLEMENTS.	32			
FOC_RETURN_DATE	DATE WHEN MOST RECENT FIRM ORDER CONFIRMATION WAS ISSUED	33			
FOC_INTERVAL	FOC_RETURN_DATE MINUS MEASURED_DATE	34			
BANY_OFFERED_DUE_DATE	DATE BA OFFERED AS DUE DATE	35			
SAFE_OFFERED_INTERVAL	BANY_OFFERED_DUE_DATE2 MINUS SUPP_ASR_FOR_DATE_DATE2	36			
CDDD	CUSTOMER DESIRED DUE DATE	37			

File Appendix Number: **4**   **Trunking Filter Data**   **Excel**

Name	Description	Start	End	Length	Field Definition
CREATE_CDDD_INTERVAL	CDDD MINUS CLEC_ASR_CREATE_DATE	38			
CDDD_FROM_RECEIVED	CDDD MINUS MEASURED_DATE	39			
NEW_OR_AUGMENT	CONTAINS "NEW" IF A NEW TRUNK GROUP IS REQUIRED, OR "AUGMENT" IF AN EXISTING TRUNK GROUP CAN BE USED.	40			
FORECAST_YN	INDICATES WHETHER THE ORDER HAD BEEN FORECASTED BY THE CLEC.	41			
FACILITIES_AVAILABLE_YN	INDICATES WHETHER TRUNK FACILITIES ARE ALREADY AVAILABLE TO MEET THIS ASR.	42			
SAFE_YN	INDICATES WHETHER ED RECEIVED DATA ELECTRONICALLY FROM CAFÉ. CONTAINS "Y" IF TRUE.	43			
WEEK	WEEK IN WHICH ORDER COMPLETED IN WFA/C	44			
ACTIVITY_DATE	DAY WHEN THE ORDER COMPLETED IN WFA/C, AS REFLECTED IN WFA/C DDCRD FIELD	45			
SCREEN_DATE	SCREEN DATE	46			
MANUAL_YN	DETERMINATION OF HOW ORDER WAS RECEIVED MECH = MECHANICAL MANL = MANUAL	47			
SECLOC	IDENTIFIES THE PROVIDER'S FIRST POINT OF SWITCHING FOR TRUNKS OR SIGNALING POINT FOR CCS LINKS BEING PROVIDED	48			
ORDER_STATUS	'C' FOR COMPLETED ORDER (FROM WFA/C) 'L' FOR CANCELLED ORDER (FROM CAFÉ)	49			
DLRD_OBJ	DLR OBJECTIVE DATE	50			
DLRD_COMP	DLR ACTUAL DATE	51			
COMMENTS	FOR USER PURPOSES.	52			
DELETED	INDICATES WHETHER THE USER WANTS THIS RECORD TO BE EXCLUDED FORM THE RESULTS OR NOT.	53			
SUP_ASR_FOR_DATE2	LAST SUPP RECEIVED DATE EXCLUDING SUPP TYPES 1, 2 BEFORE THE WFA COMPLETION	54			
BANY_OFFERED_DUE_DATE2	DATE VERIZON OFFERED AS DUE DATE EXCLUDING ASR SUPP TYPES 1, 2 (CANCELS, CHANGE DUE DATES ONLY)	55			
ACTIVITY_DT	ACTIVITY_DATE in DATE FORMAT	56			

File Appendix Number: 5   LNP Filtered Data   Excel

Name	Description	Start	End	Length	Field Definition
TN	Telephone number	1			
SERVICE_ORDER	Service order number from SOP order	2			
ACT_DATE_TIME	CLEC Activation Date and Time	3			
SP_ID	Service Provider ID	4			
ACCEPTED_DATE_TIME		5			
IN_LNPP	Y' For a trigger order	6			
OUT_LNPP	Y' For a disconnect order	7			
APP	Application Date	8			
DUE	Due Date	9			
DUE_1159	Due Date placed on service order	10			
CMP	Service Order Completion Date	11			
APPINTV	Appointment Interval	12			
CMPINTV	Service Order Completion Date	13			
STATUS	Service Order Status	14			
PCD	Post Completion Discrepency	15			
PON	Purchase Order Number	16			
PCU	Post Completion Update Date	17			
MET_MISS	Miss-Dis"=Premature Disconnect If: 1-Out_LNPP=Y and MAX Accepted Date_time<11:59 PM on DD. (due_11:59) and 2-MAX Accepted Date_Time<Act_Date_Time 'Miss-TRG=Late Trigger=if 1-In_LNPP=Y and VZ March Accepted Date and Time >CLC LSMS Act Date and Time 'Thr	18			
STATE	Derived from area code of TN Filed	19			
ACT_DATE_NUM	Numeric Format of Act_Date_Time (YYYYMMDD)	20			

File Appendix Number: 6   Achieved Metric OR-5-03   **Access**

Name	Description	Start	End	Length	Field Definition
ord_id	This is and autonumber Primary Key	1			Int IDENTITY (1 1) NOT NULL
ord_state	State of End User	2			varchar (2) NULL
ord_clec	Code identifying the CLEC. Can be AECN, RSID, or CCNA.	3			varchar (4) NULL
ord_pon	Purchase Order Number	4			varchar (16) NULL
ord_ver	Purchase Order Version Number	5			varchar (2) NULL
ord_acna	Access Customer Name Abbreviation	6			varchar (4) NULL
ord_type	Indicates the type of order. Values:1=Resale, 2=UNE(Loop), 3=Rebundled(UNE Platform), 4=Other	7			varchar (1) NULL
ord_origin	Identifies how the order was received by Verizon. Values:E=EDI, EIF;M=Manual;W=WEB;C=CORBA	8			char (1) NULL
ord_acct	NPA, NNX, Line Number and CUS Code of Billing Telephone Number	9			varchar (13) NULL
ord_flo_cand_ind	Indicates order is candidate for Flowthrough process(1) or Not (2-5)	10			char (1) NULL
ord_reqtype	Type of Request by service(I.e. Loop, Loop w/Number Portability)	11			varchar (2) NULL
ord_act_code	Describes the request's activity(I.e. New, Change, Disconnect, Etc…)	12			char (1) NULL
ord_receipt_date	Date when request was received by Verizon	13			smalldatetime NULL
ord_so_class	Service Order Classification identifies the order as POTS or Specials. Values:0=POTS, 1=Specials, 2=Complex	14			char (1) NULL
ord_no_lines	Number of Lines on the Request	15			SmallInt NOT NULL Initial 0
ord_flow_ind	Indicates if order flowed through the systems.'Y'=Yes, 'N'=No	16			char (1) NULL
ord_conf_method	What method was used to send the order confirmation notice. Values:E=EDI;M=Manual;W=WEB	17			char (1) NULL
ord_so_type	Service Order Type indicates the order is Simple or Complex. Values:0=Simple, 1=Complex, 2=Centrex	18			char (1) NULL
ord_confirm_rep	ID of Rep processing the order	19			varchar (9) NULL
ord_rep_loc	The Service Center of the Rep processing the Order.	20			varchar (4) NULL
ord_conf_date1	Date Order Confirmation Notice was sent.	21			smalldatetime NULL
ord_conf_date_last	Date last order confirmation notice was sent.	22			smalldatetime NULL
ord_conf_count	Confirmation Count	23			TinyInt NOT NULL Initial 0
ord_conf_resp_time	Elapsed Time in Minutes	24			Int NOT NULL Initial 0
ord_on_time_conf	Indicates if the Confirmation was on time.	25			char (1) NULL
ord_rej_method	What method was used to send the query.	26			char (1) NULL
ord_rej_so_rep_id	ID of Rep processing the order	27			varchar (9) NULL
ord_rej_so_rep_loc	The Service Center of the Rep processing the Order.	28			varchar (4) NULL
Ord_rej_date1	Date order was queried.	29			smalldatetime NULL
Ord_rej_date_last	Date order was queried.	30			smalldatetime NULL
ord_rej_cnt	Reject Count	31			TinyInt NOT NULL Initial 0

File Appendix Number: **6** **Achieved Metric OR-5-03** **Access**

Name	Description	Start	End	Length	Field Definition
ord_rej_resp_time	Elapsed Time in Minutes	32			Int NOT NULL Initial 0
ord_rej_on_time	Reject On Time	33			char (1) NULL
ord_so_num1	Service Order Number from SOP completed order.	34			varchar (10) NULL
ord_so_num2	Service Order Number from SOP completed order.	35			varchar (10) NULL
ord_so_num3	Service Order Number from SOP completed order.	36			varchar (10) NULL
ord_so_count	Service Order Count	37			TinyInt NOT NULL Initial 0
ord_sop_compl_date1	Date 1st order was completed in the SOP system.	38			smalldatetime NULL
ord_sop_compl_date_last	Date 1st order was completed in the SOP system.	39			smalldatetime NULL
ord_cris_compl_date1	Date 1st order was completed in the CRIS system.	40			smalldatetime NULL
ord_cris_compl_date_last	Date last order was completed in the CRIS system.	41			smalldatetime NULL
ord_not_rep	ID of Rep processing the order	42			varchar (9) NULL
ord_not_rep_loc	The Service Center of the Rep processing the Order.	43			varchar (4) NULL
ord_not_date1	Date 1st Completion Notification was sent to customer.	44			smalldatetime NULL
ord_not_date_last	Date Last Completion notification was sent to customer.	45			smalldatetime NULL
ord_not_count	Notification Count	46			TinyInt NOT NULL Initial 0
ord_not_resp_time	Elapsed Response Time in minutes	47			Int NOT NULL Initial 0
ord_not_on_time	On Time Notification	48			char (1) NULL
ord_SOP_NOT_rep	ID of Rep processing the order	49			varchar (9) NULL
ord_SOP_NOT_rep_loc	The Service Center of the Rep processing the Order.	50			varchar (4) NULL
ord_SOP_NOT_date1	Date 1rst Completion Notification was sent to customer.	51			smalldatetime NULL
ord_SOP_NOT_date_last	Date Last Completion notification was sent to customer.	52			smalldatetime NULL
ord_SOP_NOT_count	Notification Count	53			TinyInt NOT NULL Initial 0
ord_SOP_NOT_resp_time	Elapsed Time in Minutes	54			Int NOT NULL Initial 0
ord_SOP_NOT_on_time	SOP On Time Notification	55			char (1) NULL
ord_proc_date	Process Date	56			smalldatetime NULL
ord_event_sub	Submit Updated	57			char (1) NULL
ord_event_confirm	Confirm Updated	58			char (1) NULL
ord_event_reject	Reject Updated	59			char (1) NULL
ord_event_notify	Notify Updated	60			char (1) NULL
ord_event_sop_notify	SOP Notify Updated	61			char (1) NULL
ord_test_account_indicator	Test Account Indicator	62			char (1) NULL
ord_init_pot	Initial POT-Spcl-Ind	63			char (1) NULL
ord_init_flowthru	Initial Flowthru Ind	64			char (1) NULL
ord_init_num_lines	Initial-Lines-Num	65			SmallInt NOT NULL Initial 0
ord_init_conf_ontime	Initial-Lines-Num	66			char (1) NULL
ord_init_rjct_ontime	Initial-RJCT-OnTime	67			char (1) NULL

File Appendix Number: 6   Achieved Metric OR-5-03   **Access**

Name	Description	Start	End	Length	Field Definition
ord_clec_lsr_create_date	CLEC LSR Create Date	68			smalldatetime NULL
ord_cust_ddue_date	CUST-Desired Due Date	69			smalldatetime NULL
ord_aecn_rsid	AECN-RSID ID	70			varchar (4) NULL
ord_une_svc_type	UNE Svc Type	71			varchar (2) NULL
ord_supp_reason	Supp Reason Ind	72			varchar (2) NULL
Ord_lsr_format	LSR Format Ind	73			char (1) NULL
ord_LSR_Release_Number	LSR Release Number	74			varchar (4) NULL
ord_Project_ID	Project ID	75			varchar (12) NULL
ord_PreQualCmplx_Ind	Pre-Qualified Complex Indicator	76			varchar (7) NULL
ord_LoopQual	Loop Qual	77			char (1) NULL
ord_EDI_NETLINK_Ind	Indicates NETLINK transaction	78			char (1) NULL
ord_conf_due_sent_date	Confirm Due Date Sent Back	79			datetime NULL
ord_conf_due_sent_time	Confirm Frame Due Time	80			varchar (6) NULL
ord_conf_rsid_clec	Confirm RSID CLEC	81			varchar (4) NULL
ord_conf_SpecCmplx_Ind	Confirm Special Complex Ind	82			char (1) NULL
ord_rej_rsid_clec	Reject RSID CLEC	83			varchar (4) NULL
ord_Rjct_SpecCmplx_Ind	Reject Special Complex Ind	84			char (1) NULL
ord_SOP_Comp_OT_Ind3	Sop Compl Ontime Ind3	85			char (1) NULL
ord_SOP_to_CRIS_Elapsed_Time	Elapsed Time in Minutes	86			Int NOT NULL Initial 0
ord_SOP_to_CRIS_OnTime_Ind1	SOP to CRIS Ontime Indicator 1	87			char (1) NULL
ord_SOP_to_CRIS_OnTime_Ind5	SOP to CRIS Ontime Indicator 5	88			char (1) NULL
ord_SOP_to_CRIS_OnTime_Ind3	SOP to CRIS Ontime Indicator 3	89			char (1) NULL
ord_SOP_Elapsed_BUS_Days	SOP Elapsed Business Days	90			TinyInt NOT NULL Initial 0
ord_SOP_to_CRIS_OnTime_Ind2	SOP to CRIS Ontime Indicator 2	91			char (1) NULL
ord_Confirm_Elapsed_BUS_Days	Confirm Elapsed Business Days	92			TinyInt NOT NULL Initial 0
ord_Confirm_Reject_Ontime_Ind3	Confirm Reject Ontime Indicator 3	93			char (1) NULL
ord_NC_Code	NC Code	94			varchar (4) NULL
ord_SECNCI_Code	SECNCI Code	95			varchar (9) NULL
Ord_new_PT	used to break down loop product types	96			char (1) NULL
ord_filemonth	used when processing the achieved to determine conf month	97			TinyInt NOT NULL Initial 0
ord_orig_den_month	has the conf month if the record was originally in the denominator	98			TinyInt NOT NULL Initial 0
ord_err_cat1	achieved yes - if the order had a cat 1 error	99			bit NOT NULL
ord_err_cat2	achieved yes - if the order had a cat 2 error	100			bit NOT NULL
ord_err_cat3	achieved yes - if the order had a cat 3 error	101			bit NOT NULL
ord_err_cat4	achieved yes - if the order had a cat 4 error	102			bit NOT NULL
ord_err_cat5	achieved yes - if the order had a cat 5 error	103			bit NOT NULL
ord_err_cat6	achieved yes - if the order had a cat 6 error	104			bit NOT NULL
ord_den	yes if the record remains in the denominator	105			bit NOT NULL
ord_num	yes if the record remains in the numerator	106			bit NOT NULL

File Appendix Number: **6   Achieved Metric OR-5-03**   **Access**

Name	Description	Start	End	Length	Field Definition
ord_c_and_t_error	yes if the order had errors that were both Carrier and TSOC	107			bit NOT NULL
ord_test_acct_out_of_den	yes if this record is a test carrier	108			bit NOT NULL
ord_sup_one	yes if this record was put in due to sup one logic	109			bit NOT NULL
ord_ui_datetime	used to determine the last update from the daily order files	110			datetime NULL

File Appendix Number: 7   ASR-UNE-SPECIAL   **Excel**

Name	Description	Start	End	Length	Field Definition
STATE	Use ACTL (5,2) State is Set as'ZZ' (unknown where it does not fall in 7 VZ Mid Atlantic States	1	2		VARCHAR2(2)
ACTIVITY_DATE	Sytem Completion Date in YYYYMMDD	2	8		NUMBER(8)
ACTIVITY_DT	System Completion Date	3			DATE
MONTH	Month From System Completion Date	4	6		NUMBER(6)
PRODUCT_TYPE	Identifies Product , eg DS1, DS3	5	3		VARCHAR2(3)
SUB_PRODUCT_TYPE	Values'B'=Backbone, 'L'=Loop	6	1		VARCHAR2(1)
ASR_STATUS	Indicatesthe ASR status. 'C'=Completed, 'P'=pending	7	1		VARCHAR2(1)
CUSTOMER_CODE	Indicates Customer Carrier Name Abbreviation	8	2		VARCHAR2(4)
PON	Purrchanse Order Number	9	16		VARCHAR2(16)
SON	Serice Order Number	10	17		VARCHAR2(17)
BA_REG	Bell Atlantic Region. 'N'=north, 'S'=south	11	1		VARCHAR2(1)
ACT	Activty types. 'N', 'C', 'D'	12	1		VARCHAR2(1)
REQTYP	Requisition Type, 'S'	13	1		VARCHAR2(1)
ACNA	Access Customer Name Abbreviation	14	4		VARCHAR2(4)
CCNA	Customer Carrier Name Abbreviation	15	4		VARCHAR2(4)
SPEC	Service and Product Enhancement Code	16	7		VARCHAR2(7)
NC	Network Channel	17	4		VARCHAR2(4)
ICSC	Indicates the NMC handling the order. Unbundled Center= 'NJ01', 'PA01', 'CP10'	18	4		VARCHAR2(4)
SECLOC	Secondary Location	19	25		VARCHAR2(25)
ACTL	Access Customer Terminal Location	20	11		VARCHAR2(11)
ECCKT	Exchange Company Circuit ID	21	53		VARCHAR2(53)
MANUAL_YN	"Y"= manual ASR, 'N'=otherwise	22	1		VARCHAR2(1)
STATUS	Information status fiel, each position idnetifies the specific status of the ASR. Pos. 1 - Process Status: 'E'=entered,'P'=pending,'F''=confirmed, 'C;=complete,'N'=supplemented,'S'=service request, 'U'=unverified. Pos. 2 Activity Status: Blank=request not	23	5		VARCHAR2(5)
W_CODED_YN	If jeopardy (2,1) = Blank, then 'Y' otherwise ="N"	24	1		VARCHAR2(1)
ASR_JEP	Jeopardy field	25	3		VARCHAR2(3)
ASR_QTY	Quantity field from ASR	26			NUMBER
CD	Actual Completion date	27			DATE
CRD	System Completion Date	28			DATE
RCVD_DT	ASR received date if no supp Supp received date if supp exists If supp received date then this will be the date of the last confirmed supp (valid ASR)	29			DATE
FOC_DT	Date when most recent firm order confirmation was issued	30			DATE
DD	Due date	31			DATE
DDD	Desired due date	32			DATE
MEASURED_DT	ASR received date if no supp Supp received date if supp exists If supp received date then this will be the date of the last confirmed supp (valid ASR) NOTE: Measured date will be updated to 8:00 AM on the next business day if the time portion is >1700 hou	33			DATE
OFFERED_INTERVAL	Difference (in days) between measured_DT and DD	34			NUMBER
COMPLETED_INTERVAL	Difference (in days) between measured_DT and CD (or CRD if CD is blank)	35			NUMBER
DELAY_DAYS	Difference (in days) between CD and DD	36			NUMBER
FOC_INTERVAL	Date when most recent firm order confirmation was issued	37			NUMBER
LATE_FOC_YN	Difference (in hours and minutes) between FOC_DT and RCVD_DT	38	1		VARCHAR2(1)
DISPATCH_YN	If sum (NUM_DISPATCHES) >0 then 'Y' else 'N'	39	1		VARCHAR2(1)
WFA_MFC	Missed function code from WFA	40	1		VARCHAR2(3)
WFA_JEOP1	1st jeopardy code from WFA	41	3		VARCHAR2(3)

File Appendix Number: 7   ASR-UNE-SPECIAL   **Excel**

Name	Description	Start	End	Length	Field Definition
WFA_JEOP2	2nd jeopardy code from WFA	42		3	VARCHAR2(3)
WFA_JEOP3	3rd jeopardy code from WFA	43		3	VARCHAR2(3)
WFAC_MATCHED_YN	Y' where CCNA, PON and SON matched WFA data. 'N' otherwise	44		1	VARCHAR2(1)

File Appendix Number: 8   MR-1-01 to MR-1-05 Verizon Only   **Text**

Name	Description	Start	End	Length	Field Definition
APPLN_C	C3C01-- Name of application	1			
ELAPSED_TM	Time taken for an individual window transaction	2			
END_WIN_C	End Window Name (C2C01AA/C2C01FA/C2C01FB)	3			
HOST_C	Client Box (Original of transaction)	4			
LOG_TS	Transaction Date and Time	5			
STRT_WIN_C	Start Window Name (C2C01AA/C2C01FA/C2C01FB)	6			
WDGT_C	Action on Window	7			
TRAN_TYPE	Transaction Name (e.g. CREATE)	8			

File Appendix Number: **9   MR-1-06 Verizon Only**   **Text**

Name	Description	Start	End	Length	Field Definition
APPL	Application Name	1			
PID	UNIX Process ID that is calling C2I01KA	2			
START DATE/TIME	Number of seconds since Wed Dec 31 19:00:00 1969 EST to start	3			
START SECONDS	Start of transaction in seconds	4			
END DATE/TIME	Number of seconds since Wed Dec 31 19:00:00 1969 EST to end	5			
END SECONDS	End of transaction in seconds	6			

File Appendix Number: 10   EB Input File   **C++ OBJECT**

Name	Description	Start	End	Length	Field Definition
AUDIT	Indicates the start of a transaction. Transaction types are EREP (close), CREATE (create), GET (status), SET (modify), ACTION (test)	1			
DATE	Date of transaction	2			
TIME	Time of transaction	3			
TRAN_TYPE	Type of transaction	4			
TRANS_REQ_RESP	Transaction can be REQ for requested or initiated or RSP for response	5			
TRAN_ID	Transaction ID links REQ (request) and RSP (response) transactions	6			

File Appendix Number: 11   Pre Order Enview Logfiles   **Delimited Tex**

Name	Description	Start	End	Length	Field Definition
field1	Start Date - Start date of Transaction	1			
field2	Start Time - Start time of Transaction	2			
field3	not used	3			
field4	not used	4			
field5	not used	5			
field6	not used	6			
field7	not used	7			
field8	Hash Match; Hash Formula Match	8			
field9	not used	9			
field10	not used	10			
field11	"DOJ" represents Enview metrics transaction	11			
field12	not used	12			
field13	Last 2 chars = State,First 3 = Tran Type; Transaction type:CSR, DDA, ADV, PSA, TNS, REJCSR, CSRPAR, BOSS_CSR, DUEDATE, ADDRVRFY, TN_SELECT	13			
field14	not used	14			
field15	Response Time	15			
field16	Error message or code; "0" represents a valid transaction	16			

File Appendix Number: 12   NP-5-01 Review Process   Word

Name	Description	Start	End	Length	Field Definition
ID	Identification number of outage	1			
DATE_SUBMITTED	Date Outage Notification Submitted to CLEC	2			
TC REPORT CREATION	Telecommunications Company Report Creation	3			
DURATION	Duration of Outage	4			
EVENT CATEGORY	Categorization of outage	5			
CAUSE	Cause of outage	6			
TIME TO NOTIFICATION	Elapsed time between start of outage and notification to CLEC	7			
STATUS	Status	8			
CENTRAL OFFICE	Central Office	9			
STATE	STATE	10			

File Appendix Number: **13   DA Database Accuracy - CLEC/Reseller**   **Paper**

Name	Description	Start	End	Length	Field Definition
S.O.	Service Order Number	1			
TELE#	Telephone Number	2			
CCNA	Code Identifying CLEC	3			
S.O. CHANGE	Indicates whether there was a change made to the service order	4			
F OR NF	Found or Not Found	5			

File Appendix Number: 16   New Jersey CLEC   **Paper**

Name	Description	Start	End	Length	Field Definition
DATE	Date of Calls	1			
DAY	Day of Week - Sunday through Saturday	2			
CALLS	Number of Daily Calls	3			
CW	Number of Calls Waiting in Queue	4			
ANS	Average Speed of Answer	5			
AWT	Average Work Time	6			
WV	Work Volume	7			

File Appendix Number: 17   New Jersey RETAIL   **Paper**

Name	Description	Start	End	Length	Field Definition
DATE	Date of Calls	1			
DAY	Day of Week - Sunday through Saturday	2			
CALLS	Number of Daily Calls	3			
CW	Number of Calls Waiting in Queue	4			
ANS	Average Speed of Answer	5			
AWT	Average Work Time	6			
WV	Work Volume	7			

File Appendix Number: **18**   **CLEC ANS OVER 30**   **Paper**

Name	Description	Start	End	Length	Field Definition
DATE	Date	1			
TIME	Time	2			
QUEUE_CALLS	Queue Calls	3			
QUEUE_CW	Queue CW	4			
ANS	Speed of Answer	5			
ANS>30	Calls answered greater than 30 seconds	6			
%>30	Percent of calls answered greater than 30 seconds	7			
QCW	Call waitng Queue	8			

File Appendix Number: 19   RETAIL ANS OVER 30   **Paper**

Name	Description	Start	End	Length	Field Definition
DATE	Date	1			
TIME	Time	2			
QUEUE_CALLS	Queue Calls	3			
QUEUE_CW	Queue CW	4			
ANS	Speed of Answer	5			
ANS>30	Calls answered greater than 30 seconds	6			
%>30	Percent of calls answered greater than 30 seconds	7			

File Appendix Number: **20**   **NJ CC Daily Percentage of Calls Ans within 30 secs**   **Paper**

Name	Description	Start	End	Length	Field Definition
DATE	Date	1			
TIME	Time	2			
CALLS>30	Call answered greater than 30 seconds	3			
CALLS>30_CLEC	CLEC calls answered greater than 30 seconds	4			
TOTAL CALLS	Total number of Operator service calls	5			
TOTAL_CALLS_CLEC	Total number of Operator service calls -CLEC	6			
SWITCH	SWITCH	7			
CALL_QUEUE	CALL_QUEUE	8			

File Appendix Number: 21   NP-6 Data File   **Excel**

Name	Description	Start	End	Length	Field Definition
STATE	State Abbreviation	1			
NPA	NPA Code	2			
NXX	NXX Code	3			
OCN	OCN Number	4			
EFF_DT	Requested Activation Date	5			
DRD_DT	Date the request was entered in the LERG	6			
ACTIVATION_DT	Date that Verizon complete the necessary activation work	7			
DATE_RANGE	Shows the date range for this data file	8			
INCLUDED/EXCLUDED	Shows if this code was included in the official metric or if it missed the 45 day date exclusion	9			
PASS/FAIL	Shows if the code was activated by the requested activation date	10			
OCN Name	The Company name as it appears in the LERG for this OCN	11			
CATEGORY	Shows which category this NPA-NXX will be counted in	12			

File Appendix Number: 22   **Service Order Record Data Layout**   **Fixed Text**

Name	Description	Start	End	Length	Field Definition
ENTITY	PROVISIONING DISTRICT LEVEL NAME (GEOGRAPHICAL AREA) BASED ON GROUPINGS OF NPAs & NXXs	1	8	8	
TYPE	TYPE OF ORDER N= REQUEST FOR NEW SERVICE, C=CHANGE TO EXISTING SERVICE, D=DISCONNECT OF SERVICE, T=OUTSIDE MOVE TO NEW LOCATION, F=DISCONNECT END OF OUTSIDE MOVE (OLD LOCATION), R=RECORD CHANGE. P=PREMISE WORK ONLY.	9	9	1	
ORDER_NUM	UNIQUE NUMBER ASSIGNED TO SERVICE REQUEST	10	17	8	
SEGMENT	NOT VALID IN BA SOUTH. ALWAYS BLANK	18	19	2	
CORRECT	ORDER WAS CORRECTED FOR COMPANY OR CUSTOMER REASONS	20	20	1	
CLS	CLASS OF SERVICE USOC	21	25	5	
CLS_2	SECONDARY CLASS OF SERVICE USOC	26	30	5	
BILL_NPA	AREA CODE FOR BILLING NUMBER	31	33	3	
BILL_NNX	EXCHANGE CODE FOR BILLING NUMBER	34	36	3	
BILL_LINE	LAST 4 DIGITS FOR BILLING NUMBER	37	40	4	
OCB_COC	C=NO DISPATCH, NULL or O=DISPATCH	41	41	1	
NFV	NOT VALID IN BA SOUTH. ALWAYS BLANK	42	42	1	
APP	APPLICATION DATE (DAY ORDER RECEIVED FROM CUSTOMER)	43	50	8	
ATC	APPOINTMENT TYPE CODE W=CUSTOMER ACCEPTED VZ OFFERED DATE, X=CUSTOMER WANTED DATE GREATER THAN VZ OFFERED, S=CUSTOMER WAS GRANTED DATED A SHORTER DATE THAN VZ OFFERED, E=SHORTER DATE GIVEN THAN VZ OFFERED DO TO A MEDICAL EMERGENCY.	51	51	1	
DUE	DATE SERVICE IS SCHEDULED FOR	52	59	8	
CMP	DATE SERVICE ORDER WAS COMPLETED TO THE CUSTOMER	60	67	8	
FIVE_DAY_MET	WAS ORDER COMPLETED IN 5 BUS DAYS	68	68	1	
PCU	NOT VALID IN BA SOUTH.	69	76	8	
CRIS	DATE LOADED INTO SORD	77	84	8	
APPINTV	ELAPSED BUS DAYS BETWEEN APP AND DUE DATE	85	89	5	
CMPINTV	ELAPSED BUS DAYS BETWEEN APP AND CMP DATE	90	94	5	
INWARD_QTY	# OF NEW LINES INSTALLED	95	98	4	
SWO_CODE	BREAKDOWN FOR OFFICIAL CISR	99	100	2	
SWO_QTY	# LINES WORKED ON BY TECHNICIAN	101	104	4	
FIRST_COMAC	FIRST COMPANY MISSED APPT CODE	105	106	2	
LAST_COMAC	LAST COMPANY MISSED APPT CODE	107	108	2	
TOT_COMAC	TOTAL TIME ORDER WAS MISSED FOR COMPANY	109	110	2	
FIRST_SUBMAC	FIRST CUSTOMER MISSED APPT CODE	111	112	2	
LAST_SUBMAC	LAST COMPANY MISSED APPT CODE	113	114	2	
TOT_SUBMAC	TOTAL TIMES ORDER WAS MISSED FOR CUSTOMER	115	116	2	
CISR_MAC	OVERALL MISSED APPOINTMENT CODE APPLIED TO THE ORDER. IF ALL COMPANY MISSED THAN 1ST COMPANY MISSED APPLIED, IF ALL CUSTOMER MISSED THAN 1ST CUSTOMER MISS APPLIED, IF BOTH CUSTOMER & COMPANY MISSED THAN 1ST COMPANY MISS APPLIED.	117	118	2	
SCM	SERVICE CODE MODIFIER, IDENTIFIES TYPE OF CIRCUIT	119	122	4	
SPO	NOT VALID IN BA SOUTH.	123	135	13	
SELLER_TYPE	RETAIL/RESALE/CLEC/COIN INDICATOR. R=RESALE, AorC = UNE, 1=RETAIL, P=COIN	136	136	1	
SELLER_NAME	CODE IDENTIFYING CLEC REQUESTING SERVICE, IF BLANK THAN VZ	137	140	4	
ADL	ADDITIONAL LINE INDICATOR	141	141	1	
SALE_CODE	SALES OFFICE ISSUING ORDER	142	148	7	

File Appendix Number: 22   Service Order Record Data Layout   **Fixed Text**

Name	Description	Start	End	Length	Field Definition
BLOCKING_APPLIED	NOT VALID IN BA SOUTH.	149	149	1	
BLOCKING_REMOVED	NOT VALID IN BA SOUTH.	150	150	1	
ACCESS_IND	AM/PM/EVE APPOINT INDICATOR. A=AM, P=AFTERNOON, E=EVENING, D or BLANK = ALL DAY	151	151	1	
STATUS	ORDER STATUS, 55B=COMPLETED ORDER, 52B OR 58B = ORDER WAS CANCELLED	152	154	3	
MSA	METROPOLITAN SERVICE AREA (FOR FCC REPORTS)	155	155	1	
MCN	MASTER CUSTOMER NUMBER USED TO IDENTIFY SPECIFIC CUSTOMERS	156	167	12	
TCP	NOT VALID BA SOUTH	168	176	9	
LNP	LOCAL NUMBER PORTABILITY Y=LNP	177	177	1	
RES_BUS	RES/BUS/COIN INDICATOR. R-RESIDENCE, B=BUSINESS, C=COIN	178	178	1	
ADSR	ADSR INDICATOR DESIGN REQUIRED	179	179	1	
CHNG_QTY	USOC CHANGE QUANTITY IN S&E	180	183	4	
STATE	STATE ABBREVIATION	184	185	2	
DAC_OE	NOT VALID BA SOUTH	186	191	6	
DAC_CMP	NOT VALID BA SOUTH	192	197	6	
PCD	NOT VALID BA SOUTH	198	198	1	
ZCAC	CIRCUIT ASSIGNMENT INDICATOR	199	199	1	
RID_DATE_ACT	NOT VALID BA SOUTH	200	207	8	
RID_DATE_OBJ	NOT VALID BA SOUTH	208	211	4	
ACNA	ACNA FID DATA. LD CARRIER	212	215	4	
OE_DT_ACT	DATE ORDER WAS ENTERED INTO SOP	216	223	8	
SNPRES_IND	Y= SNP OR RSTORAL ORDER, N = NOT	224	224	1	
HOTCUT_IND	Y=HOT CUT IF FDT IS NOT NULL AND RSSO PRESENT ON ORDER	225	225	1	
INWARD_CKL	# OF NEW CKTS LOCATIONS	226	229	4	
OUTWARD_CKL	# OF CKTS CHANGED ON SPLS SVCS ORDERS	230	233	4	
CHNG_CKL	# OF CKTS LOCATIONS CHANGED	234	237	4	
SP_IND	S=SPLS,P=POTS	238	240	3	
PTD_DT_ACT	ACTUAL PLANT TEST DATE	241	248	8	
PTD_DT_OBJ	OBJECTIVE PLANT TEST DATE	249	256	8	
OUT_TYPE	OUT SELLER TYPE	257	257	1	
OUT_SELLER	OUT SELLER NAME	258	261	4	
CL_FID	CIRCUIT LAYOUT FORMAT. T=TELEPHONE, S=SERIAL. IF BLANK THAN POTS SERVICE	262	262	1	
CLLI	TERMINATING CENTRAL OFFICE CODE	263	270	8	
OUT_QTY	USOC OUT QUANTITY IN S&E	271	274	4	
PON	PURCHASE ORDER NUMBER SUPPLIED BY THE CUSTOMER	275	290	16	
LOB	LINE OF BUSINESS GROUPING. CONSUMER, GBG ,ENTERPRISE	291	295	5	
IN_FACIL	INWARD FACILITIES FROM ASSIGNMENT SECTION ONLY F1s	296	297	2	
OUT_FACIL	OUTWARD FACILITY FROM ASSIGNMENT SEC ONLY F1s	298	299	2	
TERM_LSO	CENTRAL OFFICE CODE WHERE LINE IS WORKING	300	305	6	
CT_IND	NOT VALID IN BA SOUTH	306	306	1	
DIP_IND	NOT VALID IN BA SOUTH	307	309	3	
ZIP_CODE	SERVICE ADDRESS ZIP	310	314	5	
SCM_2	SECONDARY SERVICE CODE MODIFIER	315	318	4	
CABS_IND	Y=CABS	319	319	1	
ADSL_IND	ORDER IS FOR ADSL SERVICES - Y OR N	320	320	1	
POUT_COUNTER	# LINES PORTED OUT TO OTHER CLEC	321	324	4	

File Appendix Number: **22**   **Service Order Record Data Layout**   **Fixed Text**

Name	Description	Start	End	Length	Field Definition
SCR_IND	NOT VALID IN BA SOUTH	325	325	1	
ADSL_IN_COUNT	# INWARD ADSL ASSOCIATED WITH LINE USOCS	326	328	3	
ADSL_OUT_COUNT	# OUTWARD ADSL ASSOCIATED WITH LINE USOCS	329	331	3	
ADSL_TO_COUNT	# CHANGED ADSL ASSOCIATED WITH LINE USOCS	332	334	3	
LNPP_IND	INDICATES ORDER WAS FOR LOCAL NUMBER PORTABILITY	335	335	1	
RESELLER_ACT	NULL OR INWARD	336	336	1	
OE_TIME	TIME ORDER WAS ENTERED INTO THE SOP	337	340	4	
SUB_MAC_DAYS	# DAYS ORDER DELAYED CAUSED BY CUSTOMER	341	344	4	
COMPANY_MAC_DAYS	# DAYS ORDER DELAYED CAUSED BY COMPANY	345	348	4	
BUSINESS_MAC_DAYS	# DAYS ORDER DELAYED CAUSED BY BUSINESS	349	352	4	
FEATURE_ONLY_IND	ORDERS ARE FOR FEATURES ONLY	353	353	1	
CKL_RECAP_COUNT	# LINES RECAPPED (NO WORK BUT APPEAR ON ORDER)	354	357	4	
LINE_RECAP_COUNT	# RECAPPED CKLS	358	361	4	
PRN	PROJECT NUMBER FROM PRN FID. USED TO TRACK GROUPS OF ORDERS ASSOCIATED WITH A PARTICULAR PROJECT	362	377	16	
CRO	THE ORDER NUMBER OF AN ASSOCIATED REQUEST	378	386	9	
FDT	FRAME DUE TIME USED TO IDENTIFY HOT CUTS	387	391	5	
CKT	CIRCUIT NUMBER FOR SPLS CAN BE IN TELEPHONE OR SERIAL FORMAT	392	407	16	
FDC	FOC Delay Code	408	408	1	
FEEDER	SYSTEM PROVIDING RECORD	409	416	8	
LOAD_DATE	DATE RECORD WAS LOADED INTO SORD	417	424	8	
LO_IND	LOOP/OTHER INDICATOR	425	427	3	
DCAS_DELAY_FOC	Y=THE FOC WAS DELAYED IN DCAS/RM	428	428	1	
CF_MAC_IND	ORDER HAD A MISS FOR FACILITIES	429	429	1	
NC_DATA	NETWORK CHANNEL	430	433	4	
NCI_DATA	NETWORK CHANNEL INTERFACE	434	438	5	
COMPANY_MAC_INTV	DAYS FROM 1ST COMPANY MISSED APPOINTMENT CODE TO COMPLETION	439	442	4	
WK_NPA	WORKING TEL AREA CODE	443	445	3	
WK_NNX	WORKING TEL OFFICE	446	448	3	
WK_LINE	WORKING TEL LINE #	449	452	4	
CKT_PREFIX	LEADING CHARACTERS OF THE CIRCUIT ID	453	454	2	
SECOND_CLS	SECONDARY CLASS OF SERVICE	455	459	5	
CFA_DATA	CARRIER FACILITIES ASSIGNMENT	460	469	10	
WFA_CLLI_CENTER	WFADO (Dispatch out portions of WFA) CENTER NAME	470	480	11	
WFA_HANDLE_CODE	LAST STATUS IN WFADO (Dispatch out portions of WFA)	481	483	3	
WFA_NUM_DO	NUMBER OF DISPATCHES OUT PER WFADO (Dispatch out portions of WFA)	484	486	3	
DSP_IND	Y = DISPATCHED, N = NOT DISPATCHED	487	487	1	
LAST_MAC	LAST MISSED APPOINTMENT CODE (MAC) ON ORDER	488	489	2	
DSNA	DIGITAL SERVICE NETWORK ASSIGNMENT	490	490	1	
SPIT	DATE ORDER COMPLETED	491	498	8	
SOP_CRIS_INTV	INTERVAL IN BUS DAYS FROM ORDER COMPLETION TO BILL COMPLETION	499	501	3	
PROCESS_DATE	DATE ORDER WAS PROCESSED	502	509	8	
RESALE_DISCOUNT	RESALE_DISCOUNT	510	510	1	
LINE_SHARE_CLEC	LINE_SHARE_CLEC	511	514	4	
PON_QUAL	PON_QUAL	515	515	1	
LOOP_QUAI	LOOP_QUAI	516	516	1	
PON_APPINTV	PON_APPINTV	517	521	5	
NEW_APPINTV	NEW_APPINTV	522	526	5	

File Appendix Number: 22   Service Order Record Data Layout   **Fixed Text**

Name	Description	Start	End	Length	Field Definition
NEW_CMPINTV	NEW_CMPINTV	527	531	5	
PON_DDD	PON_DDD	532	539	8	
RECEIPT_DATE	RECEIPT_DATE	540	547	8	
PRE_QUAL	PRE_QUAL	548	554	7	
SA_IND	SA_IND	555	555	1	
PROJECT_IND	PROJECT_IND	556	556	1	

File Appendix Number: 23   FCC File Extract Def   **Text**

Name	Description	Start	End	Length	Field Definition
N5	TREAT NETWORK RSB MANAGEMENT NUMBER	1		5	
AC	Area Code	2		3	
AUXNNX	FIRST 3 NUMS OF AUX	3		3	
FDIS	Full Disposition Code	4		4	
FCAS	Full Cause Code	5		3	
TYPE	TYPE CODE	6		3	
CAT	Report Category	7		1	
CS	CLASS OF SERVICE	8		2	
RDT	Receipt Date YYYYMMDD	9		8	
RECT	RECEIPT TIME	10		4	
CLDT	Clear Date YYYYMMDD	11		8	
CLEART	CLEAR TIME	12		4	
CDT	Close Date YYYYMMDD	13		8	
CLOSET	CLOSE TIME	14		4	
RESELL	RESELLER	15		5	
NUMDI	# OF DISPATCHES IN	16		2	
NUMDO	Number of Dispatches	17		2	
O	OUT OF SERVICE = "X"	18		1	
TN	Telephone Number	19		16	
CP	CLOSE PERSON ID#	20		3	
RE	ELASPED TIME RECEIPT TO CLEAR	21		6	
I	INSTALLATION REPORT	22		1	
I7	INSTALLATION REPORT 7 Days	23		1	
I30	INSTALLATION REPORT 30 Days	24		1	
OR30	Originating Repeater 30 Days	25		1	
OR60	Originating Repeater 60 Days	26		1	
RA	Repeat Alone flag for TREAT re-flagging	27		1	
M	MISSED APPOINTMENT	28		1	
AFLAG1	AVAILABLE FLAG 1	29		1	
SUBS	NUMBER OF SUBSEQUENT REPORTS	30		3	
ARFLG	Administrative Repeater	31		1	
R	REPEATED REPORT	32		1	
AFLAG3	AVAILABLE FLAG 3	33		1	
SC	SERVICE CODE	34		5	
N	NO ACCESS	35		1	
R30	30 Day Repeat = "X"	36		1	
AFLAG2	AVAILABLE FLAG2	37		1	
OR	NORD 1 Time ICode "I"	38		1	

File Appendix Number: 24   MR Trunks(Aggregate)   Text

Name	Description	Start	End	Length	Field Definition
CLOSED_DT	Date Trouble was closed	1	10	10	
CLEC_IND	CLEC Indicator (YES)	12	14	3	
STATE	State Identification	16	19	4	
TR#	Trouble Ticket Number	21	30	10	
CKTID	Circuit ID number	32	61	30	
ADURMM	Actual duration (trouble report time) in minutes.	63	71	9	
ACTUAL_DUR2	Lapsed time from Receive Date/Time to Restored date/Time (no time subtracted for No Acces or Delayed Maintenance.)	73	81	9	
OSI	Out of service indicator (designed circuits always set to Y)	83	85	3	
RPR	Flag which indicates that the trouble report was received within 30 days of the restored date of last trouble report = "Y"	87	89	3	
RPI	Trouble received w/in 30 days of last SO	91	93	3	
MAP	Missed appointment code indicator	95	97	3	
COMMIT_DT	Commitment Date	99	108	10	
COMMIT_TM	Commitment Time	110	118	9	
REC_DT	Received Date	120	129	10	
REC_TM	Received Time	131	137	7	
LST_UPD_DT	Date trouble was last updated	139	148	10	
TRBL_CD	Trouble Code	150	155	6	
CCNA	Code unique to each Clec used for Identification and billing purposes	157	161	5	
MCN4	4 character code indicating RSID or AECN	163	168	6	

File Appendix Number: 25   MR Specials - Detail   **Text**

Name	Description	Start	End	Length	Field Definition
CLOSED_DT	The date the trouble was closed.	1			
CLOSED_TM	The time the trouble report was closed.	10			
LST_ORD_ACT	Last completed order action.	19			
ACT_DUR2	Lapsed time from Receive Date/Time to Restored date/Time (no time subtracted for No Acces or Delayed Maintenance.)	22			
CKTID	Circuit ID	32			
RPT_CAT	Report Category	64			
CAC	Circuit Access Code - 8 character code that is a permanent alias for a particular circuit	67			
TRBL_CD	Code that identifies type of trouble found.	76			
TR#	Trouble Ticket Number assigned by WFA/C	81			
ACT_REST_DT	The actual date that the Trouble Report was restored to the customer by WFA/C.	90			
ACT_REST_TM	The actual time that the Trouble Report was restored to the customer by WFA/C.	99			
CFMT	Identifies the type of Circuit ID	108			
ACT_DUR	Lapsed time from Receive Date/Time to Restored date/Time minus time for No Access or Delayed Maintenance	110			
RPR_FLAG	Flag which indicates that the trouble report was received within 30 days of the restored date of last trouble report	120			
RPT_CAT_NUM	Translation of Report category to a one character numeric representation	122			
DISP	A 4 character code entered when trouble is cleared and specifies how trouble was cleared	124			
CAUSE	A 3 character code entered when trouble is cleared and which specifies the cause of the trouble	129			
LST_TR_DT	Date of restores of last Trouble Report	133			
LST_TR_TRC	The Trouble Code of the last restored trouble report in WFA/C	142			
DO_NA_FLAG	No Access Subscriber Flag	146			
RPI_FLAG	Flag which indicates that this trouble report was received within 30 days of last completion service order	148			
LST_ORD_NUM	Order Number of last completed order	150			
ACT_REC_DT	Date trouble report was received in WFA/C	162			
ACT_REC_TM	Time trouble report was received in WFA/C	171			
MCN	Major Customer Name	180			
LST_ORD_DT	Date of last completed order	200			
OSI	For designed circuits always set to 'Y' - for non-designed set to Y if the circuit was upon receipt or in cycle of trouble the trouble was scored as Out of Service	209			
#SUB	Total number of subsequent reports received for this trouble report - field only populated on original trouble	211			
MAP	When restored date/time is later than Commitment date/time -	214			
MCN 4	4 character code indicating RSID for Resold AECN for Wholesale or NYNX for Retail	216			
ST	2 character state identifier	221			
TYPE	Trouble type entered by CRSC	224			
CSU	Class of Service USOC	227			
ACCESS	A for Access Service Codes and N for Non-Access Service Codes	233			
METRIC #1	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	235			
METRIC #2	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	238			
METRIC #3	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	241			
METRIC #4	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	244			

File Appendix Number: 25   MR Specials - Detail   **Text**

Name	Description	Start	End	Length	Field Definition
METRIC #5	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	247			
METRIC #6	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	250			
METRIC #7	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	253			
METRIC #8	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	256			
METRIC #9	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	259			
METRIC #10	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	262			
METRIC #11	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	265			
METRIC #12	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	268			
METRIC #13	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	271			
METRIC #14	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	274			
METRIC #15	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	277			
METRIC #16	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	280			
METRIC #17	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	283			
METRIC #18	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	286			
METRIC #19	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	289			
METRIC #20	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	292			
METRIC #21	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	295			
METRIC #22	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	298			
METRIC #23	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	301			
METRIC #24	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	304			
METRIC #25	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	307			
METRIC #26	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	310			
METRIC #27	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	313			
METRIC #28	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	316			
METRIC #29	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	319			
METRIC #30	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	322			
METRIC #31	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	325			
METRIC #32	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	328			
METRIC #33	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	331			
METRIC #34	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	334			

File Appendix Number: 25   MR Specials - Detail   **Text**

Name	Description	Start	End	Length	Field Definition
METRIC #35	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	337			
METRIC #36	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	340			
METRIC #37	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	343			
METRIC #38	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	346			
METRIC #39	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	349			
METRIC #40	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	352			
METRIC #41	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	355			
METRIC #42	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	358			
METRIC #43	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	361			
METRIC #44	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	364			
METRIC#45	Indicates if number appearing that the individual trouble met the criteria for this metric. Internal Use only	367			

File Appendix Number: 26   Request for Inbound(VZ to CLEC) Augmented Trunks   Excel

Name	Description	Start	End	Length	Field Definition
MONTH	Reporting Time Period	1			
STATE	State where Verizon Trunks to CLEC Originate	2			
CUSTOMER	Name of CLEC requesting TGSR	3			
CCNA/ACNA	Code unique to each Clec used for Identification and billing purposes	4			
# TRUNKS REQUESTED	Trunk quantity requested by CLEC	5			
# TRUNKS RECEIVED	Trunk quantity provided by Verizon	6			
NEW/AUGMENT	New trunk group/addition to existing trunk group	7			
DATE RECEIVED	Date CLEC e-mail message received by Verizon	8			
VZ RESPONSE DATE	Date of Verizon's initial response to CLEC	9			
ASR ISSUE DATE	Date ASR issued, if appropriate	10			
BUSINESS DAY INTERVAL	The number of business days between the ASR Receive Date and the VZ Response Date or ASR	11			
TGSR PON	Identification Code CLEC assigns to TGSRs	12			
PON (ASR) NUM	Identification code Verizon assigns to CLEC TGSR to process request	13			
COMMENTS	Includes written narrative that is important to determine how to calculate the metric, such as: why ASR wasn't issued or facilities Issues; T# construction	14			

File Appendix Number: 27   OR-6 Excel Report   **Excel**

Name	Description	Start	End	Length	Field Definition
Clec	Code identifying the CLEC	1			
State	State where CLEC operating	2			
Pon	Purchase Order Number	3			
Ver	Version of PON	4			
SO	Service order number	5			
App Date Y	Application Date. "Y'=correct	6			
App Date N	Application Date. "N'=incorrect	7			
DD Y	Due Date 'Y'=correct	8			
DD N	Due Date 'N'=incorrect	9			
Bill TN Y	Bill Telephone 'Y'=correct	10			
Bill TN N	Bill Telephone 'N'=incorrect	11			
RSID Y	Code Identifiying Reseller 'Y'=correct	12			
RSID N	Code Identifiying Reseller 'N'=incorrect	13			
PON Y PON N	Purchase Order Number 'Y'=correct 'N'=incorrect	14			
Tel Y Tel N	Telephone Number 'Y'=correct 'N'=incorrect	15			
Ported Y	Ported Number 'Y'=correct	16			
Ported N	Ported Number 'N'=incorrect	17			
Circuit Y	Circuit Number 'Y'=correct	18			
Circuit N	Circuit Number 'N'=incorrect	19			
Dir List Y	Directory Listing 'Y'=correct	20			
Dir List N	Directory Listing 'N'=incorrect	21			
E911 Y	E911 "Y=correct	22			
E911 N	E911 'N'=not correct	23			
Features Y	Features Ordered. 'Y'=correct	24			
Features N	Features Ordered. 'N'=not correct	25			
Remarks Y	Remarks 'Y'=correct	26			
Remarks N	Remarks 'N'=not correct	27			
Comments	Comments	28			
Date	Date	29			

File Appendix Number: 28   PO-7rev.xls[PO-7 Worksheet 2]   **Excel**

Name	Description	Start	End	Length	Field Definition
CLEC	Name of CLEC	1			
TICKET#	Tivoli ticket number	2			
START_DATE	Ticket start date	3			
START_TIME	Ticket start time	4			
RESOLVED_DATE	Ticket closed date	5			
RESOLVED_TIME	Ticket closed time	6			
DURATION	Duration of ticket being opened	7			
AGE_DAYS	How many days ticket was opened	8			
DESCRIPTION	Description of CLEC problem	9			
RESULT	Resolution for ticket	10			
SEVERITY	Identifies the severity of the trouble: type 1 (changes to systems/processes that require immediate implemenation to correct error conditions or other situations impacting normal day-to-day operations); type 2 (changes to systems/processes that are required to meet specific regulatory obligations);type 3 (changes to systems/processes for industry standard releases (such as upgrading form LSR 2 to LSR 3 as implemented in an EDI standard; type 4 (changes to systems/processes that are related to upgrades and enhancements as well as preplanned maintenance changes that originate from Bell Atlantic); type 5 (changes to systems/processes that are related to upgrades and enhancements that originate from the CLEC community)	11			
COMPONENT	Identifies the transaction affected by the trouble	12			
ITEM	Type of transaction	13			
MODULE	Actual problem with transaction	14			
RELEASE_RELATED_YN	Identifies if trouble is related to release; Y = yes, N = no	15			
SEVERITY_1_OR_2_YN	Identifies the severity of the trouble; Y= Severity 1 or 2	16			
ASSOCIATED_APPLICATION	Related backend application	17			
COMMENTS	Tier II Comments	18			
STATE	Location of Issue	19			

File Appendix Number: 29   Service Results RCMC   **Paper Report**

Name	Description	Start	End	Length	Field Definition
STATE	Geographic region of data	1			
DATE	Day/Month the data is representing	2			
RAW_OFFERED (ANS+BSY+ABAN)	The sum of calls answered and abandoned from the Queue Performance Report and Busies from the Incoming Calls Report (ANS+ BSY+ABAN)	3			
ANSWERED CALLS	All incoming calls answered by an agent	4			
BUSIES	Incoming calls that reach a busy signal	5			
ABANDONED CALLS	Incoming calls on which the caller releases the call before it is answered	6			
ANS_WITHIN 20 SECS	The number of calls answered within 20 seconds of receipt	7			
SERVICE LEVEL - 20 - SECS - PA,VA & NJ	The percent of answered calls that are answered within 20 seconds	8			
ANS_WITHIN 30 SECS	The number of calls answered within 30 seconds of receipt	9			
SERVICE LEVEL - 30 - SECS -NY & MA	The percent of answered calls that are answered within 30 seconds	10			
AVG SPEED OF ANSWER	The average time (in seconds) that all calls wait to be answered	11			
LONGEST DELAY	The longest time (in seconds) that any one call waits to be answered	12			
AVERAGE TALK TIME	The average time (in seconds) that an agent is talking to the customer	13			
AVERAGE WORK TIME	The averge time (in seconds) of all calls that an agent is unavailable for another call	14			
TOTAL HANDLING TIME	The sum of the Average Talk Time and Average Work Time	15			
NORM(6 - WEEK AVERAGE)	The expected normal call volume based on a 6 week average for that day of the week	16			
% TO NORM	The acutal call volume percentage of the normal call volume	17			
MONTH TO DATE % TO NORM	The month to date actual call volume percentage of the normal call volume percentage	18			

File Appendix Number: 30   Quality Baseline Validation Test Deck LSOG4   Paper Report

Name	Description	Start	End	Length	Field Definition
STATE	Location of Issue	1			
SCENARIO	Test Deck Scenario	2			
TRANSACTION	Type of Order	3			
SCENARIO DESCRIPTION	Explanation of Scenario	4			
SYSTEMS	Method used for the transaction	5			
DATE TESTED	Test Date	6			
RESOLUTION DATE	Date issue resolved	7			
STATUS	Grade	8			
WEIGHT	Percentage of transaction	9			
SCORE	Tally	10			

File Appendix Number: **31**   **LVR GE 1 Metric apr.xls**   **Excel**

Name	Description	Start	End	Length	Field Definition
CLEC NAME	CLEC Name	1			
VERIFICATIONS_FURNISHED_ONTIME	Verifications furnished on time	2			
TOTAL_LISTING_VERIFICATIONS	Total listing verifications	3			
PCT_ONTIME	Percent number of reports sent on time	4			
STATE	State	5			
DATE	Date of Monthly Report	6			

File Appendix Number: 32   Prod. PO C2C Metrics Algorithms (Sample EDI file)   Excel

Name	Description	Start	End	Length	Field Definition
FIELD1	Start Date - Start date of Transaction	1			
FIELD2	Reference to specific EDI machine	2			
FIELD3	not used	3			
FIELD4	Inbound Time	4			
FIELD5	not used	5			
FIELD6	State	6			
FIELD7	CLEC ID	7			
FIELD8	not used	8			
FIELD9	Transaction Type; PCSR represents Parsed CSR	9			
FIELD10	not used	10			
FIELD11	not used	11			
FIELD12	Outbound Time	12			
FIELD13	not used	13			
FIELD14	not used	14			

File Appendix Number: 33   bfrtracking_2001 GE-3[Details 2001].xls   Excel

Name	Description	Start	End	Length	Field Definition
MONTH	Month the data is being reported for	1			
STATE	State	2			
CLEC_NAME	Name of CLEC submitting the request	3			
DATE_RECEIVED	Date request is received from CLEC	4			
DATE_RESPONSE	Date Verizon provided response to CLEC	5			
SUBJECT	Service being requested by CLEC	6			

File Appendix Number: 34   NJ_271_Rpt.xls[NJ BY CLEC BA CHARGEABLE]   Excel

Name	Description	Start	End	Length	Field Definition
STATE	State	1			
CLEC ACNA	Code identifying CLEC	2			
MONTH_YEAR	Month the data is being reported for	3			
GROUP_CNT	Number of final trunk groups the CLEC has	4			
EXCEP CNT	Number of groups over the blocking threshold	5			
GRP_PCT	Percentage of groups over the blocking threshold	6			
1_MONTH_CNT	Number of exception groups on the report for 1 month	7			
1_MONTH_PCT	Percent of exception groups on the report for 1 month	8			
2_MONTH_CNT	Number of exception groups on the report for 2 months	9			
2_MONTH_PCT	Percent of exception groups on the report for 2 month	10			
GE_3_MONTH_CNT	Number of exception groups on the report for 3 months	11			
GE_3_MONTH_PCT	Percent of excpetion groups on the report for 3 months	12			

File Appendix Number: 36   April Interface Metrics   Excel

Name	Description	Start	End	Length	Field Definition
TKT_NUM	Tivoli trouble ticket number	1			
TYPE_OF_BULLETIN	Classification of outage	2			
APPL/COMP	Interface Name	3			
DATE	Date of the outage	4			
DAY	Day of the outage	5			
TKT_START_TIME	Time the CLEC called and reported the trouble	6			
BRIDGE_START_TIME	Time Verizon technical bridge started	7			
INITIAL_BULLETIN_TIME	Time stated in bulletin as bulletin sent time	8			
BRIDGE_END_TIME	Time Verizon technical bridge ended	9			
BRIDGE_DURATION	Ticket start time minus bridge end time	10			
BULLETIN_DURATION	Time stated in bulletin as issue identified time minus bulletin sent time	11			
PRIME/NON_PRIME	Prime time or non prime time as stated in C2C guidelines	12			
CLEC_IMPACTED	CLEC(s) that report trouble	13			
CALL_AGENT	WCCC RSC on bridge	14			
CONTACTS	Technical team members on bridge	15			
DESCR_OF_CLEC_PROBLEM	Reported CLEC problem	16			
SUBJ_&_DTLS_OF_BRIDGE	Detailed description of bridge content	17			
ROOT_CAUSE	Root cause of problem as stated on bridge	18			
RESOLUTION	Resolution of problem as stated on bridge	19			
MIDRANGE_AM_REPORT	Copy of midrange morning report/summary of bridge	20			
NOTIFICATION_COMMENTS	Comments from Manager sending out bulletins	21			
DP_COMMENTS	PO-2 and PO-5 data provider comments	22			
INCLUDED_IN_PO_2	Yes if included in PO=2 metric; No if not included in PO-2 metric	23			
INCLUDED_IN_PO_5	Yes if included in PO=5 metric; No if not included in PO-5 metric	24			

File Appendix Number: 37   April Interface Availability - NJ - PRIME   Excel

Name	Description	Start	End	Length	Field Definition
STATE	State eg NJ	1			
PRIMETIME	Prime Time indicator (Y/N)	2			
TYPE	Type e.g.# of Monday through Sunday	3			
DATE	Date	4			
SUBTYPE	Sub Type e.g.Corba, EDI, WEB GUI, EB	5			
NON_PRIME_NUM_MON_THRU_SAT	Non Prime Number of Monday Through Saturdays in period	6			
NUM_MON_THRU_SAT	Number of Monday Through Saturdays in period	7			
HOURS_PERS_MON_THRU_SAT	Hour Monday Through Saturdays in period (0600 - 2400)	8			
NON_PRIME_HOURS_PERS_MON_THRU_SAT	Non Prime Hour Monday Through Saturdays in period (0600 - 2400)	9			
NUM_OF_BOXES	Number of Boxes (Corba, EDI, and Web GUI)	10			
PRIMETIME_OUTAGE_MINUTES	Prime Time Outage Minutes	11			
NUM_OF_SUNDAYS	Number of Sundays	12			
HOURS_PER_SUNDAY	Hour per Sunday (0001 - 0559)	13			
NUM_HOLIDAYS	Number of Holidays	14			
HOURS_PER_HOLIDAY	Hours per holiday (24)	15			
NON_PRIMETIME_OUTAGE_MINUTES	Non-Prime Time Outage Minutes	16			

File Appendix Number: 38   NJ April Raw Data.xls (PO-4-01/03)   **Excel**

Name	Description	Start	End	Length	Field Definition
COMMIT DATE	Implementation date of the Change Request	1			
CR#	Number associated with the Change Request	2			
TITLE	Title of or brief description of the Change Request	3			
CR TYPE	Change Request Type - identified as Types 1 through 5	4			
TYPE 1 NOTIFICATION	Date notification distributed for all all Type 1 Change Requests	5			
REQUIRED CHG NOTIF (BUS RULES)	Required Change Notification Date for any Change Request which affects the Business Rules	6			
ACTUAL CHG NOTIF(BUS RULES)	Actual date notification was distirubuted for any Change Request which affects the Business Rules	7			
REQUIRED CHG NOTIF(TECH SPECS)	Required Change Notification Date for any Change Request which affects the Technical Specifications	8			
ACTUAL CHG CONF(TECH SPECS)	Actual date notification was distirubuted for any Change Request which affects the Technical Specifications	9			
REQUIRED CHG CONF	Required Confirmation Date or final notification before implementation for Change Requests affecting both the Business Rules and Technical Specifications	10			
ACTUAL CHNG CONF	Actual date confirmation was distributed for the Business Rules and the Technical Specifications	11			
REGIONS	Regions affected by the Change Request	12			
PROCESS	Type of process affected by the Change Request, I.e., Order, Pre-Order or Trouble Maintenance	13			

File Appendix Number: **39**   **Brian Lfacs Request data completed within 24 hrs**   **Excel**

Name	Description	Start	End	Length	Field Definition
REQUEST	Loop Query #(1,2,3, etc)	1			
CLEC	CLEC Name	2			
STATE	State	3			
DATE_REC'D	Date the inquiry is received over the FAX	4			
TIME_REC'D	Time the inquiry is received over the FAX	5			
DATE_RET'D	Date the inquiry is sent back to CLEC	6			
TIME_RET'D	Time the inquiry is sent back to CLEC	7			
TIME	Not used	8			

File Appendix Number: 40   TSS_DATA   **Excel**

Name	Description	Start	End	Length	Field Definition
TSRC	Trunk Servicing Responsibility Code	1			
TGSN	Trunk Group Serial Number	2			
PERIOD	Column used to refer to another data table	3			
TRAFFIC CLASS	Type of trunk group - "AF" Alternate Final; "DF" Direct Final; "FG" Final Group"	4			
OC	Office Class	5			
TRAFFIC USAGE	Type of traffic the trunk group carries: CA - Tandem Access - CAMA DA - Directory Assistance DD - Tandem Access - LAMA DT - Tandem Connecting - LAMA ES - Emergency Service Enhanced ET - End Office - Tandem FA - Feature Activation between switch and peripheral IE - Interend Office - Local IR - Intercept IT - Intertandem -Toll MD - Tandem Access - Mixed Feature Group D MT - Intertandem - Local OG - Tandem Connecting - Local - Two-Way SP - Tandem Access - Service Position TC - Tandem Completing - Toll TE - Interend Office - Toll TG - Tandem Completing - Local TM - Tandem Completing- Multipled TO - Tandem Access - Local TT - Tandem Access - Operator Switched VR - Verification	6			
MOD	Modifier used for description (not required); "J" in modifier field followed by 3 character ACNA identifies group that carries CLEC traffic	7			
LOCA	Location listed first in the trunk group description	8			
PULSE	Type of pulsing used on the trunk group	9			
LOCZ	Location listed second in the trunk group description	10			
CORRECTED	Unused field	11			
USERMARK	Unused field	12			
CONVCD	conversion Code '7' for high usage '8' for final	13			
STDYPER	Study period for which data is representative	14			
OVFL	Overflow	15			
TKSRCMD	Number of trunks recommended - unused field	16			
TKSSVC	Number of trunks in service	17			
TKSREQD	Number of trunks that are required to carry offered load	18			
TDSPCNST	TDSP Constraint - unused field	19			
TAMPBAND	Describes utilization status of trunk group '5' is over threshold	20			
BLKGFLAG	Blocking Flag - unused field	21			
BLKG	Percent of blocking that group is experiencing	22			
REQRATIO	Unused field	23			
OTHTGID	Non-validated field	24			
TKFCST	Number of trunks that are required to carry offered load	25			
OFFDCCS	Offered CCS (offered load in centum call seconds	26			
PROBBLKG	Probability of blocking	27			
ZFACT	Peakedness of traffic	28			
DDVAR	Day-to-Day variance of traffic	29			
EQPACC	Number of accessing eqpt. (selector with access to SXS graded groups)	30			
ECCS	Objective load in CCS to be carried on last trunk in HU group	31			
CCSTRK	Measure of CCS per trunk	32			
CONSTANT	Unused field	33			

File Appendix Number: 40   TSS_DATA   **Excel**

Name	Description	Start	End	Length	Field Definition
PRDSOVLD	Unused field	34			
SUBGRPS	Individual groups of a trunk group configuration	35			
CXRID	Carrier Identification; "600", "650", "050" are all codes used in NJ which identify common trunk groups	36			
RPT_EX_IND	Report Exclusion Indicator - "9" identifies a group which should be excluded from the report	37			
MID(MOD, INSTRING(1, MOD, 'J'), 3)	ACNA Lookup value to the Spread sheets	38			

File Appendix Number: 41   Order Detail   **Excel**

Name	Description	Start	End	Length	Field Definition
DDOBJ	Order due date				
MFC	Missed function code that points the missed reason to a particular organization within VZ				
#ORDS	Used as a count column				
STATE	State in which the order was worked				
CO	Central Office Wire Center Code				
WFA ID	RCCC Coordinators wfa id				
ORDER NUMBER	SOP Order number				
CIRCUIT ID	CLEC Circuit ID				
CLEC	CLEC ACNA ID				
RELATED ORDER	VZ Disconnect Order number				
DISTRICT	State District				
MET	Missed or met judgement after review from metrics team "Y" = Met, "N" = Not Met				
ISLC	Integrated SLC conversion determination "Y" = IDLC, "N" = Not a IDLC				
CMP SHT	This column is not presently being used				
FDT	Frame Due Time				
COMMENTS	Comments/Reason of why an order is missed. Any comments we feel necessary on CLEC delays for orders that are scored as met				
CNR CODE	Customer not ready code.				
UT TICKET COMP DATE	Completion date of frame 'UT' ticket				
UT TICKET COMP TIME	Completion time of frame 'UT' ticket				
TURN UP DATE	Date the oder was turned up to the CLEC				
TURN UP TIME	Time the oder was turned up to the CLEC				
PON	CLEC Purchase order number				
# OF LPS	Number of Loops cut				

File Appendix Number: 42   CORBA   **Excel**

Name	Description	Start	End	Length	Field Definition
FIELD1	not used	1			
FIELD2	Date of Transaction	2			
FIELD3	Transaction	3			
FIELD4	State	4			
FIELD5	CLEC ID	5			
FIELD6	not used	6			
FIELD7	Transaction measured per the Metric Rules	7			
FIELD8	Error Field	8			
FIELD9	Start Time	9			
FIELD10	not used	10			
FIELD11	not used	11			
FIELD12	End Time	12			
FIELD13	not used	13			

File Appendix Number: 43   DUF (Daily Usage Feed) (BARX12_T)   Fixed Text

Name	Description	Start	End	Length	Field Definition
SYSTEM_ID	Originating system; "S" represents CABS	1		1	
OCN	The OCN (code identifying CLEC) for the record	2		4	
RSID	Reseller ID; RTL9 identifies Retail ID	6		4	
AECN	Code identifying CLEC; RTL9 identifies Retail ID	10		4	
STATE	State	14		2	
FILE_SENT_DATE	Date DUF file was sent	16		4	
TOTAL_COUNT	Total Resold or UNE records	20		7	
LESS4_COUNT	Records distributed within 3 days or less	26		7	
LESS5_COUNT	Records distributed within 4 days or less	33		7	
LESS6_COUNT	Records distributed within 5 days or less	40		7	
LESS9_COUNT	Records distributed within 8 days or less	47		7	
UPDATE_TS	Timestamp when row was last inserted or updated	54		10	

File Appendix Number: 44   Bill Timeliness Detail (BARX11_T)   **Fixed Text**

Name	Description	Start	End	Length	Field Definition
ACCOUNT_KEY	The account key that the bill was produced for	1			
BILL_DATE	The date the bill was produced for	2			
BILL_TYPE	Format of the bill sent to the customer	3			
SYSTEM_ID	Originating system; "S" represents CABS	4			
BILL_PERIOD	Billing period of the bill	5			
LATA	Local Access Transport Area	6			
STATE	State	7			
RSID	Reseller ID; RTL9 identifies Retail ID	8			
AECN	Code identifying CLEC; RTL9 identifies Retail ID	9			
BILL_MEDIA	"P" paper or "D" digital	10			
BILL_DIST_DATE	Date bill was sent to the carrier	11			
BILL_RCVD_TS	Timestamp when bill loaded	12			
FILE_HDR_TS	Timestamp from the original file	13			
TOTAL_COUNT	Total Count	14			

File Appendix Number: **46**   **Billing Detail - PCD - BARX16_T (DB2)**   **Fixed Text**

Name	Description	Start	End	Length	Field Definition
ACCOUNT_KEY	The account key that the bill was produced for	1		13	
BILL_DATE	The date the bill was produced for	2			
SYSTEM_ID	Originating system; "S" represents CABS	3			
MSTR_ACCT_KEY	Account key of the master in a master/summary relationship	4			
BILL_PERIOD	Billing period of the bill	5			
LATA	Local Access Transport Area	6			
STATE	State	7			
RSID	Reseller ID; RTL9 identifies Retail ID	8			
AECN	Code identifying CLEC; RTL9 identifies Retail ID	9			
USAGE_ITEMS	Count of usage items on the bill	10			
USAGE_ITEMS_L2P	Count of usage items on the bill that were recorded within the last 2 billing cycles	11			
FREC_CHG_CR	Sum of fractional recurring charges on the bill (credit)	12			
FREC_CHG_CR_L2P	Sum of fractional recurring charges on the bill that were recorded within the last 2 billing cycles(credit)	13			
FREC_CHG_DR	Sum of fractional recurring charges on the bill (debits)	14			
FREC_CHG_DR_L2P	Sum of fractional recurring charges on the bill that were recorded within the last 2 billing cycles(debit)	15			
NON_REC_CHR_CR	Sum of non recurring charges on the bill (credit)	16			
NON_REC_CHR_CR_L2P	Sum of non recurring charges on the bill that were recorded within the last 2 billing cycles(credit)	17			
NON_REC_CHG_DR	Sum of non recurring charges on the bill (debit)	18			
NON_REC_CHR_DR_L2P	Sum of non recurring charges on the bill that were recorded within the last 2 billing cycles(debit)	19			
BILL_TOTAL	Total amount due (outstanding balance + current charges)	20			
CHARGE_TOTAL	Total current charges	21			
BILL_RCVD_TS	Timestamp when bill loaded	22			
FILE_HDR_TS	Timestamp from the original file	23			

File Appendix Number: 47   Adjustment Detail PCD - BARX17_T (DB2)   Fixed Text

Name	Description	Start	End	Length	Field Definition
ACCOUNT_KEY	The account key that the bill was produced for	1			
ADJUST_RCVD_TS	Date/time the record was inserted	2			
ADJUST_DATE	Date of the adjustment	3			
SYSTEM_ID	Originating system; "S" represents CABS	4			
MSTR_ACCT_KEY	Account key of the master in a master/summary relationship	5			
STATE	State	6			
RSID	Reseller ID; RTL9 identifies Retail ID	7			
AECN	Code identifying CLEC; RTL9 identifies Retail ID	8			
ADJUSTMENT_CODE	Unique code identifying the adjustment type	9			
ADJ_AMT	Value of the adjustment	10			
FILE_HDR_TS	Timestamp from the original file	11			

File Appendix Number: 48   DUF (Daily Usage Feed) Detail - BARX12_T (DB2)   Fixed Text

Name	Description	Start	End	Length	Field Definition
SYSTEM_ID	Originating system; "S" represents CABS	1			
OCN	The OCN (code identifying CLEC) for the record	2			
RSID	Reseller ID; RTL9 identifies Retail ID	3			
AECN	Code identifying CLEC; RTL9 identifies Retail ID	4			
STATE	State	5			
FILE_SENT_DATE	Date DUF file was sent	6			
TOTAL_COUNT	Total Resold or UNE records	7			
LESS4_COUNT	Records distributed within 3 days or less	8			
LESS5_COUNT	Records distributed within 4 days or less	9			
LESS6_COUNT	Records distributed within 5 days or less	10			
LESS9_COUNT	Records distributed within 8 days or less	11			
UPDATE_TS	Timestamp when row was last inserted or updated	12			

File Appendix Number: **49   DUF (Daily Usage Feeds) Referral - BARX13_T**   **Fixed Text**

Name	Description	Start	End	Length	Field Definition
SYSTEM_ID	Originating system; "S" represents CABS	1			
OCN	The OCN (code identifying CLEC) for the record	2			
RSID	Reseller ID; RTL9 identifies Retail ID	3			
AECN	Code identifying CLEC; RTL9 identifies Retail ID	4			
STATE	state	5			
REF_CLOSED_DATE	Date the referral was closed	6			
REF_NUM	Referral number	7			
REF_OPENED_DATE	Date the referral was opened	8			
FILE_RECEIVED_DATE	Date the DUF file was received by the CLEC which contained the errors reported in this referral	9			
DUF_IMPACT_CODE	A value to identify the 'root cause' of the referral. It is specified when the referral is closed. For the DUF Accuracy metric we will only count DUF_IMPACT_CODE = 1	10			
ERROR_COUNT	Number of files/records in error	11			
UPDATE_TS	Timestamp when row was last inserted or updated	12			

File Appendix Number: **50**   **Completion Field Description**   **Excel**

Name	Description	Start	End	Length	Field Definition
DateApplicationStart	Date of receipt of complete application from CLEC	1			
Formula For On Time	Date BA Complete Interval minus Date Given to Clec Interval	2			
Delay Days	For applications completed late, interval between Date Regulatory Due and Date Given to CLEC	3			
On Time (Y/N)	Specifies whether job was completed on time or not. On Time = 'YES' or 'NO'	4			
Date Given to CLEC Interval	Calculated interval between the Date Given to CLEC and Date App Start on all applications after 5/19/1999.	5			
Date Given to CLEC	Date when Bell Atlantic anticipates completion of all Bell Atlantic equipment. This date is also provided on the CRRF.	6			
BA Completion Interval	Calculated interval between Date BA Completion and Date App Start on all applications after 5/19/1999.	7			
Implementation Status	An application's implementation status can be either Pending, Canceled, or Complete. All pending applications will be stored in the database and appear in one or more user's inbox. All canceled and completed applications will be archived.	8			
Date Regulatory Due	Calculated date based on tariff application filed under.	9			
Date Jep Stop	End date of interval stop for CLEC milestone misses or other "time-outs" specified in BA tarriffs or interconnection agreements	10			
COCLLI11digit	Common Language Location Identifier. Unique identifier for central office and specific CLEC.	11			
COCLLI8digit	Common Language Location Identifier. Unique identifier for central office.	12			
CO_State	State in which central office is located	13			
CO_Name	City in which central office is located.	14			
CNE Field Engineer	LCC name. A list of all LCCs are available via a drop-down box.	15			
CLECNm	CLEC Name	16			
ApplicationType	A list of different types of applications are available via a drop-down list. They are: (a)Physical; (b)Virtual; (c)Physical Augment; (d)Virtual Augment; (e)SCOPE; (f) CCOE Secured; (g) CCOE UnSecured;.(h) CCOE; (I) SCOPE augment; (j) CCOE Secured Augment; (k) CCOE UnSecured Augment; (l) CCOE Augment	17			
Date BA Complete	Date when Bell Atlantic has completed the installation of all Bell Atlantic equipment.	18			
Date Delay 2 Start	Begin date of interval stop for CLEC milestone misses or other "time-outs" specified in BA tarriffs or interconnection agreements	19			
ControlNumber	Unique identifier that describes application eg P9901-002 - P indicates traditional Physical, 99 indicates receipt in 1999, 01indicates receipt in January, 002 indicates second traditional physical application received in that month.	20			
ApplicationId	Unique identifier for each application in Database	21			
Jep Delay 3 Interval	Date Jep Start minus Date Jep Stop	22			
Date Delay 3 Stop	End date of interval stop for CLEC milestone misses or other "time-outs" specified in BA tarriffs or interconnection agreements	23			
Date Delay 3 Start	Begin date of interval stop for CLEC milestone misses or other "time-outs" specified in BA tarriffs or interconnection agreements	24			
Jep Code Delay 3	Jeopardy code input field. Allows for sorting of troubles by CLEC causes or Bell Atlantic causes for easy reporting. Provides a tally of how many missed dates are caused by who and why.	25			
Jeopardy Code	Jeopardy code input field. Allows for sorting of troubles by CLEC causes or Bell Atlantic causes for easy reporting. Provides a tally of how many missed dates are caused by who and why.	26			

File Appendix Number: 50   Completion Field Description   **Excel**

Name	Description	Start	End	Length	Field Definition
Date Delay 2 Stop	End date of interval stop for CLEC milestone misses or other "time-outs" specified in BA tarriffs or interconnection agreements	27			
Date Jep Start	Begin date of interval stop for CLEC milestone misses or other "time-outs" specified in BA tarriffs or interconnection agreements	28			
Jep Code Delay 2	Jeopardy code input field. Allows for sorting of troubles by CLEC causes or Bell Atlantic causes for easy reporting. Provides a tally of how many missed dates are caused by who and why.	29			
Jep Delay 1 Interval	Date Jep Start minus Date Jep Stop	30			
Date Delay 1 Stop	End date of interval stop for CLEC milestone misses or other "time-outs" specified in BA tarriffs or interconnection agreements	31			
Date Delay 1 Start	Begin date of interval stop for CLEC milestone misses or other "time-outs" specified in BA tarriffs or interconnection agreements	32			
Jep Code Delay 1	Jeopardy code input field. Allows for sorting of troubles by CLEC causes or Bell Atlantic causes for easy reporting. Provides a tally of how many missed dates are caused by who and why.	33			
Jep Code Interval	Date Jep Start minus Date Jep Stop	34			
ApplicationStatus	A list of 7 different status types are available via a drop-down list. This status tracks the completeness of the application received from the CLEC. The available choices are: Billing-Complete, Canceled, Hold-Application Incomplete, Hold-Customer Request	35			
Jep Delay 2 Interval	Date Jep Start minus Date Jep Stop	36			

File Appendix Number: 51   Init Response Field Description   Excel

Name	Description	Start	End	Length	Field Definition
DateCostScheduleLetterSent	Date cost and schedule letter sent to CLEC	1			
ApplicationStatus	A list of 7 different status types are available via a drop-down list. This status tracks the completeness of the application received from the CLEC. The available choices are: Billing-Complete, Canceled, Hold-Application Incomplete, Hold-Customer Request	2			
ApplicationType	A list of different types of applications are available via a drop-down list. They are: (a)Physical; (b)Virtual; (c)Physical Augment; (d)Virtual Augment; (e)SCOPE; (f) CCOE Secured; (g) CCOE UnSecured;.(h) CCOE; (I) SCOPE augment; (j) CCOE Secured Augment; (k) CCOE UnSecured Augment; (l) CCOE Augment	3			
CLECNm	CLEC Name	4			
CO_State	State in which central office is located	5			
COCLLI8digit	Common Language Location Identifier. Unique identifier for central office.	6			
ControlNumber	Unique identifier that describes application eg P9901-002 - P indicates traditional Physical, 99 indicates receipt in 1999, 01indicates receipt in January, 002 indicates second traditional physical application received in that month.	7			
DateApplicationStart	Date of receipt of complete application from CLEC	8			
ApplicationId	Unique identifier for each application in Database	9			
DateCancelLetterSent	Date cancellation letter sent to CLEC	10			
Delay Days	For applications completed Late, interval between Initial Response Due & Initial Response Complete	11			
DateInitialSpaceAssessLetter	Date Initial Space Assesment Letter Sent to CLEC. This letter is sent when BA is initially unable to assess space availability and informs the CLEC that additional time is needed to a firm commitment.	12			
DateTISReceivedApp	Date application received from CLEC	13			
JeopardyCode	Jeopardy code input field. Allows for sorting of troubles by CLEC causes or Bell Atlantic causes for easy reporting. Provides a tally of how many missed dates are caused by who and why.	14			
Initial Response Due	Date initial response is due to the CLEC. (DateApplicationStart + Tariffed initial Response interval)	15			
Initial Response Complete	Date Initial Response completed. Minimum of DateCancelLetterSent, DateCostScheduleLetterSent & DateInitialSpaceAssessLetter	16			
Late/Ontime	Late if Initial Response Complete>Initial Response Due, otherwise On Time	17			
Completion Interval	Interval between DateApplicationStart & Initial Response Complete	18			
Scheduled Interval	Interval between DateApplicationStart & Initial Response Due	19			
DateCanceled	Date application Canceled	20			

File Appendix Number: 52   PR-2-15 State Agg   **Access DB (P**

Name	Description	Start	End	Length	Field Definition
ORDLOCATION	State	1			
ORDCMPDATE	Date Order Completed	2			
ORDAPPDATE	Date Circuit Requested	3			
ORDSTATUS	Indicates if the order has been processed by the metrics team	4			
ORDDELETE	A TRUE indicates that the order has been excluded	5			
ORDCKID	The Circuit ID of the order	6			
CLCTESTING	A TRUE indicates that the CLEC is a testing CLEC and requires a serial number	7			
ORDCOOPTESTRESULT	Indicates whether or not the serial number was obtained	8			
ORDLATECUST	A TRUE indicates that the order was late due to a customer reason	9			

File Appendix Number: 53   MBF (Mechanized Bill Feed) Detail - BARX14_T (DB2)   Fixed Text

Name	Description	Start	End	Length	Field Definition
SYSTEM_ID	Originating system; "S" represents CABS	1			
AECN	Code identifying CLEC; RTL9 identifies Retail ID	3			
STATE	State	4			
FILE_SENT_DATE	Date DUF file was sent	5			
FILE_COUNT	The total files sent	6			
UPDATE_TS	Timestamp when row was last inserted or updated	7			

File Appendix Number: 54   MBF Referral - BARX15_T (DB2)   **Fixed Text**

Name	Description	Start	End	Length	Field Definition
SYSTEM_ID	Originating system; "S" represents CABS	1			
RSID	Reseller ID; RTL9 identifies Retail ID	2			
AECN	Code identifying CLEC; RTL9 identifies Retail ID	3			
STATE	State	4			
REF_CLOSED_DATE	Date the referral was closed	5			
REF_NUM	Referral number	6			
REF_OPENED_DATE	Date the referral was opened	7			
FILE_RECEIVED_DATE	Date the DUF file was received by the CLEC which contained the errors reported in this referral	8			
MBF_IMPACT_CODE	A value to identify the 'root cause' of the referral. It is specified when the referral is closed.For the MFB Accuracy metric we will only count MBF_IMPACT_CODE = 1.	9			
ERROR_COUNT	Number of files/records in error	10			
UPDATE_TS	Timestamp when row was last inserted or updated	11			

File Appendix Number: 55   Bill Detail - Non PCD - BARX01_T   **Fixed Text**

Name	Description	Start	End	Length	Field Definition
ACCOUNT_KEY	The account key that the bill was produced for	1			
BILL_DATE	The date the bill was produced for	2			
SYSTEM_ID	Originating system; "S" represents CABS	3			
MSTR_ACCT_KEY	Account key of the master in a master/summary relationship	4			
BILL_PERIOD	Billing period of the bill	5			
LATA	Local Access Transport Area	6			
STATE	State	7			
RSID	Reseller ID; RTL9 identifies Retail ID	8			
AECN	Code identifying CLEC; RTL9 identifies Retail ID	9			
USAGE_ITEMS	Count of usage items on the bill	10			
USAGE_ITEMS_L2P	Count of usage items on the bill that were recorded within the last 2 billing cycles	11			
FREC_CHG_CR	Sum of fractional recurring charges on the bill (credit)	12			
FREC_CHG_CR_L2P	Sum of fractional recurring charges on the bill that were recorded within the last 2 billing cycles(credit)	13			
FREC_CHG_DR	Sum of fractional recurring charges on the bill (debits)	14			
FREC_CHG_DR_L2P	Sum of fractional recurring charges on the bill that were recorded within the last 2 billing cycles(debit)	15			
NON_REC_CHG_CR	Sum of non recurring charges on the bill (credit)	16			
NON_REC_CHG_CR_L2P	Sum of non recurring charges on the bill that were recorded within the last 2 billing cycles(credit)	17			
NON_REC_CHG_DR	Sum of non recurring charges on the bill (debit)	18			
NON_REC_CHG_DR_L2P	Sum of non recurring charges on the bill that were recorded within the last 2 billing cycles(debit)	19			
BILL_TOTAL	TOTAL AMOUNT DUE (OUTSTANDING BALANCE + CURRENT CHARGES)	20			
CHARGE_TOTAL	Total current charges	21			
BILL_RCVD_TS	Timestamp when bill loaded	22			
FILE_HDR_TS	Timestamp from the original file	23			

File Appendix Number: **56**   **Adjustment Detail - Non PCD - BARX02_T**   **Fixed Text**

Name	Description	Start	End	Length	Field Definition
ACCOUNT_KEY	The account key that the bill was produced for	1			
ADJUST_RCVD_TS	Date/time the record was inserted	2			
ADJUST_DATE	Date of the adjustment	3			
SYSTEM_ID	Originating system; "S" represents CABS	4			
MSTR_ACCT_KEY	Account key of the master in a master/summary relationship	5			
STATE	State	6			
RSID	Reseller ID; RTL9 identifies Retail ID	7			
AECN	Code identifying CLEC; RTL9 identifies Retail ID	8			
ADJUST_CODE	Unique code identifying the adjustment type	9			
ADJ_AMT	Value of the adjustment	10			
FILE_HDR_TS	Timestamp from the original file	11			

File Appendix Number: 58   PR-14-18 NJ -Individual States by AREA Prompt   Access DB (P

Name	Description	Start	End	Length	Field Definition
STATE	State	1			
AREA	Area	2			
TESTING	Testing	3			
CLEC	CLEC Name	4			
CMP	Count of orders completed	5			
CMP W/SER	Count of orders completed with a serial number	6			
ONTIME	Count of orders on time	7			
ONTIME W/SER	Count of orders on time with a serial number	8			
LATE CUST	Count of orders that were late due to a customer reason	9			
LATE CUST W/SER	Count of orders that were late due to a customer reason and have a serial number	10			
LATE FAC	Count of orders that were late due to a facility reason	11			
LATE FAC W/SER	Count of orders that were late due to a facility reason and have a serial number	12			

File Appendix Number: 59   BA South C2C Line Counts File   **Text**

Name	Description	Start	End	Length	Field Definition
START_DATE	Start Date	1	8		
END_DATE	End Date	9	16		
STATE	State	17	18		
MARKET_OR_CLEC	not used	19	21		
OCN	Operating Company Number	22	25		
TAB NAME	Product	26	38		
VALUE	not used	46	53		

File Appendix Number: **60**   **POTS C2C Line Counts File**   **Text**

Name	Description	Start	End	Length	Field Definition
START_DATE	Start Date	1	8		
END_DATE	End Date	9	16		
STATE	State	17	18		
MARKET_OR_CLEC	not used	19	21		
OCN	Operating Company Number	22	25		
TAB_NAME	Product	26	38		
VALUE	not used	46	53		

File Appendix Number: 61   RPT02L - Trouble Ticket Create WEB   **Text**

Name	Description	Start	End	Length	Field Definition
PRODUCT GROUP	Product category; POTS or Non-POTS				
QUALIFICATIONS	Refers to specific qualifications applied to the transactions for metrics comparisions with Retail; I-Code, StarMem				
PRODUCT TYPE	Type of product within product category; POTS - plain, PBX, ISDN ;and Non - POTS				
JURISDICTION	State	1			
COUNT	Count of transactions	2			
CMP TIME	Compare Time; certain calculations are performed against the Total Time value for measured transactions to allow for an apples-to-apples comparison between Wholesale and Retail processing. Difference between Total Time and Removed Time	3			
REMOVED	Calculations to adjust measured transactions for comparison with Retail are performed within the Removed Time column.	4			
TOTAL TIME	Total end-to-end time for transactions without regard to any adjustments made for comparison with any other system	5			
ACCESSOR	An internally measured duration of time spent in OSS-specific RETAS software	6			
TE TIME	An internal measurement of time related to LMOS processing; the time it takes to return a blank trouble entry screen after having received the trouble ticket number.	7			
CREATE TICKET	An internal measurement of time related to LMOS processing; the time it takes to return a blank trouble entry screen once the trouble report screen is formatted and the request is sent to LMOS for processing	8			
GET TTN	An internal measurement of time related to LMOS processing; the timeit takes to return a populated trouble ticket status response screen once the said screen is formatted and the request is sent to tLMOS for processing	9			
SERVICE TYPE		10			

File Appendix Number: 62   NJ90- ACD Report   **Excel**

Name	Description	Start	End	Length	Field Definition
DATE	The month of the ACD report	1			
# CALLS OFFERED	The number of calls offered	2			
# CALLS ANSWERED	The number of calls answered	3			
ASA	Average Speed of Answer	4			
# CALLS ANSWERED < = 20	The number of calls answered that were less than or equal to 20	5			
% CALLS ANSWERED < = 20	The percent of calls answered that were less than or equal to 20	6			

File Appendix Number: 64   PO-7rev.xls[PO-7 Worksheet 1]   **Excel**

Name	Description	Start	End	Length	Field Definition
CLEC	Name of CLEC	1			
TICKET#	Tivoli ticket number	2			
TICKET_STATUS	Status of ticket	3			
START_DATE	Ticket start date	4			
START_TIME	Ticket start time	5			
CLOSE_DATE	Ticket closed date	6			
CLOSE_TIME	Ticket closed time	7			
DURATION	Duration of ticket being opened	8			
AGE_DAYS	How many days ticket was opened	9			
DESCRIPTION	Description of CLEC problem	10			
RESULT	Resolution for ticket	11			
USER_ID	CLEC user ID	12			
SEVERITY	Identifies the severity of the trouble; type 1 (changes to systems/processes that require immediate implemenation to correct error conditions or other situations impacting normal day-to-day operations) or type 2 (Changes to systems/processes that are required to meet specific regulatory obligations	13			
COMPONENT	Transaction set trouble affected	14			
ITEM	Type of transaction	15			
MODULE	Actual problem with transaction	16			
CAUSE_CODE	Tivoli cause code	17			
RELEASE_RELATED_YN	Identifies if trouble is related to release; Y = yes, N = no	18			
SEVERITY_1_YN	Identifies the severity of the trouble; Y = Severity 1 or 2	19			
ASSOCIATED_APPLICATION	Related backend application	20			
COMMENTS	Tier II Comments	21			
STATE	State	22			

File Appendix Number: 65   GE2NJ051.xls[CLEC Spec NJ]   **Excel**

Name	Description	Start	End	Length	Field Definition
DATE	Date	1			
STATE	State	2			
CLEC_NAME	Clec Name	3			
NUM	Numerator	4			
DEN	Denominator	5			

File Appendix Number: 66   April Interface Availability[NJ MAINTENANCE]   Excel

Name	Description	Start	End	Length	Field Definition
STATE	State eg NJ	1			
PRIMETIME	Prime Time indicator (Y/N)	2			
TYPE	Type e.g.# of Monday through Sunday	3			
DATE	Date	4			
SUBTYPE	Sub Type e.g.Corba, EDI, WEB GUI, EB	5			
NON_PRIME_NUM_MON_THRU_SAT	Non Prime Number of Monday Through Saturdays in period	6			
NUM_MON_THRU_SAT	Number of Monday Through Saturdays in period	7			
HOURS_PERS_MON_THRU_SAT	Hour Monday Through Saturdays in period (0600 - 2400)	8			
NON_PRIME_HOURS_PERS_MON_THRU_SAT	Non Prime Hour Monday Through Saturdays in period (0600 - 2400)	9			
NUM_OF_BOXES	Number of Boxes (Corba, EDI, and Web GUI)	10			
PRIMETIME_OUTAGE_MINUTES	Prime Time Outage Minutes	11			
NUM_OF_SUNDAYS	Number of Sundays	12			
HOURS_PER_SUNDAY	Hour per Sunday (0001 - 0559)	13			
NUM_HOLIDAYS	Number of Holidays	14			
HOURS_PER_HOLIDAY	Hours per holiday (24)	15			
NON_PRIMETIME_OUTAGE_MINUTES	Non-Prime Time Outage Minutes	16			

File Appendix Number: **68 DA Database Accuracy - Verizon** **Paper**

Name	Description	Start	End	Length	Field Definition
S.O.	Service Order Number	1			
TELE#	Telephone Number	2			
S.O. CHANGE	Indicates whether there was a change made to the service order	3			
F OR NF	Found or Not Found	4			

File Appendix Number: 69   Verizon Appendix New Jersey Call Completion   Paper

Name	Description	Start	End	Length	Field Definition
DAY	Day of week - Sunday through Saturday	1			
DATE	Date - 1st through 31	2			
TOTAL DAY POSITION CALLS IRVINGTON	Total Calls for specific OSPS switch - Irvington	3			
TOTAL DAY POSITION CALLS BERLIN	Total Calls for specific OSPS switch - Berlin	4			
TOTAL DAY APS CALLS	Automatic Position Seizure Calls	5			
TOTAL DAY QUSG	Total Calls Waiting	6			
12M TO 6 AM POSITION CALLS	not used	7			
12M TO 6 AM QUSG	not used	8			
ANSWER 6A-6A POSITION CALLS	not used	9			
ANSWER 6A-6A C C/APS	not used	10			
TOTAL OPERATOR SERVICE CALLS - CLEC	Total number of Operator service calls -CLEC	11			
TOTAL OPERATOR SERVICE CALLS	Total number of Operator service calls	12			

File Appendix Number: 70   CLEC Appendix New Jersey CLEC Call Completion   Paper

Name	Description	Start	End	Length	Field Definition
QUEUE	Call queue; Queue 115, Queue 116, Queue 117	1			
DATE	Date of call	2			
CALLS	Number of daily calls	3			
CALL_WAITING	Number of calls waiting in queue	4			
ANSWER	Average speed of answer	5			
TOTAL NUMBER OF CLEC CALLS	Total number of Clec calls	6			

File Appendix Number: **72**   **Uniforce FA&M Edit Switch Data (Queue Data)**   **Paper**

Name	Description	Start	End	Length	Field Definition
QUEUE_DATA	Call Queue	1			
SWITCH	OSPS Switch	2			
DATE	Date of Calls	3			
INTERVAL	15 Minute Time Interval for which Call was Recorded	4			
CALLS_WAITING	Number of CLEC calls waiting during the 15 minute interval	5			
CALLS	Number of Calls answered in greater than 30 seconds	6			
CALLS_ADJUSTED	not used	7			
WORK_VOLUME	Work volume; Calls x Average Work Time	8			
WORK_VOLUME_ADJUSTED	not used	9			
ABANDONED_CALLS	Calls dropped prior to receipt	10			
DEFLECTED_CALLS	not used	11			

File Appendix Number: 73   RPT02L - Trouble Ticket Status WEB   Text

Name	Description	Start	End	Length	Field Definition
QUALIFICATIONS	Refers to specific qualifications applied to the transactions for metrics comparisions with Retail; I-Code, StarMem				
PRODUCT GROUP	Product category; POTS or Non-POTS				
PRODUCT TYPE	Type of product within product category; POTS - plain, PBX, ISDN ;and Non - POTS				
JURISDICTION	State	1			
COUNT	Count of transactions	2			
CMP TIME	Compare Time; certain calculations are performed against the Total Time value for measured transactions to allow for an apples-to-apples comparison between Wholesale and Retail processing. Difference between Total Time and Removed Time	3			
REMOVED	Calculations to adjust measured transactions for comparison with Retail are performed within the Removed Time column.	4			
TOTAL TIME	Total end-to-end time for transactions without regard to any adjustments made for comparison with any other system	5			
ACCESSOR	An internally measured duration of time spent in OSS-specific RETAS software	6			
TE TIME	An internal measurement of time related to LMOS processing; the time it takes to return a blank trouble entry screen after having received the trouble ticket number.	7			
CREATE TICKET	An internal measurement of time related to LMOS processing; the time it takes to return a blank trouble entry screen once the trouble report screen is formatted and the request is sent to LMOS for processing	8			
GET TTN	An internal measurement of time related to LMOS processing; the timeit takes to return a populated trouble ticket status response screen once the said screen is formatted and the request is sent to tLMOS for processing	9			
SERVICE TYPE		10			

File Appendix Number: 75   RPT02L- Trouble Ticket Modify WEB   **Text**

Name	Description	Start	End	Length	Field Definition
PRODUCT GROUP	Product category; POTS or Non-POTS				
PRODUCT TYPE	Type of product within product category; POTS - plain, PBX, ISDN ;and Non - POTS				
QUALIFICATIONS	Refers to specific qualifications applied to the transactions for metrics comparisions with Retail; I-Code, StarMem				
JURISDICTION	State	1			
COUNT	Count of transactions	2			
CMP TIME	Compare Time; certain calculations are performed against the Total Time value for measured transactions to allow for an apples-to-apples comparison between Wholesale and Retail processing. Difference between Total Time and Removed Time	3			
REMOVED	Calculations to adjust measured transactions for comparison with Retail are performed within the Removed Time column.	4			
TOTAL TIME	Total end-to-end time for transactions without regard to any adjustments made for comparison with any other system	5			
ACCESSOR	An internally measured duration of time spent in OSS-specific RETAS software	6			
TE TIME	An internal measurement of time related to LMOS processing; the time it takes to return a blank trouble entry screen after having received the trouble ticket number.	7			
CREATE TICKET	An internal measurement of time related to LMOS processing; the time it takes to return a blank trouble entry screen once the trouble report screen is formatted and the request is sent to LMOS for processing	8			
GET TTN	An internal measurement of time related to LMOS processing; the timeit takes to return a populated trouble ticket status response screen once the said screen is formatted and the request is sent to tLMOS for processing	9			
SERVICE TYPE		10			

File Appendix Number: 76   RPT02L- Trouble Ticket Close, History, Test WEB   Text

Name	Description	Start	End	Length	Field Definition
QUALIFICATIONS	Refers to specific qualifications applied to the transactions for metrics comparisions with Retail; I-Code, StarMem				
PRODUCT TYPE	Type of product within product category; POTS - plain, PBX, ISDN ;and Non - POTS				
PRODUCT GROUP	Product category; POTS or Non-POTS				
JURISDICTION	State	1			
COUNT	Count of transactions	2			
CMP TIME	Compare Time; certain calculations are performed against the Total Time value for measured transactions to allow for an apples-to-apples comparison between Wholesale and Retail processing. Difference between Total Time and Removed Time	3			
REMOVED	Calculations to adjust measured transactions for comparison with Retail are performed within the Removed Time column.	4			
TOTAL TIME	Total end-to-end time for transactions without regard to any adjustments made for comparison with any other system	5			
ACCESSOR	An internally measured duration of time spent in OSS-specific RETAS software	6			
TE TIME	An internal measurement of time related to LMOS processing; the time it takes to return a blank trouble entry screen after having received the trouble ticket number.	7			
CREATE TICKET	An internal measurement of time related to LMOS processing; the time it takes to return a blank trouble entry screen once the trouble report screen is formatted and the request is sent to LMOS for processing	8			
GET TTN	An internal measurement of time related to LMOS processing; the timeit takes to return a populated trouble ticket status response screen once the said screen is formatted and the request is sent to tLMOS for processing	9			
SERVICE TYPE		10			

File Appendix Number: **77**   **Verizon NJ Quality Baseline Validation Test Deck**   **Excel**

Name	Description	Start	End	Length	Field Definition
STATE	Location of Issue	1			
REF_NUM	Number assigned to issue	2			
DATE_DISCOVERED	Date issue discovered	3			
TIME_DISCOVERED	Time issue discovered	4			
TICKET_NUM	Trouble ticket number	5			
REGRESSION/PROGRESSION	Type of issue	6			
PREORDER/ORDER	Type of transaction	7			
SCENARIO_NUM	Test Deck transaction number	8			
PROBLEM_DESCRIPTION	Description of issue	9			
DATE_RESOLVED	Date issue resolved	10			
TIME_RESOLVED	Time issue resolved	11			
HOUR_FOR RESOLUTION	Cumulative hours to resolve issue	12			
PENALTY_HOURS	Penalty hours are calculated beyond the 48-hour standard interval for software resolution	13			